

## 2005 Results

#### **Foreword**

- 2005 data are preliminary results and IAS/IFRS compliant. The Financial Statements, that will be approved by the Board of Directors on March 28<sup>th</sup>, 2006 and submitted to the auditing firm, will be available for shareholders and the market within March 31<sup>st</sup>, 2006
- Gruppo Intesa chose not to use the option to revaluate fixed assets at fair value in IAS/IFRS First-Time Adoption to minimise volatility of earnings and Shareholders' Equity
- For comparison purposes, 2004 data have been restated under all IAS/IFRS standards, including the estimated effects of the application of IAS 39
- In 2005 and 2004 data, the economic effects connected with discontinued operations (doubtful loan<sup>(1)</sup> sale) have been accounted for in its specific caption. Estimates have been utilised, when necessary, to restate 2004 data for comparison purposes
- For comparison purposes, 9M05 and 2004 P/L data have also been restated by consolidating line by line the companies included in the full consolidation area starting from 4Q05 (Banca Intesa Beograd, CR Fano and KMB Bank) and recognising Net Income of the above mentioned companies in the Minority Interests caption

# 2003-2005 Business Plan: Delivery on Commitments in a Tougher Macroeconomic Scenario than We Expected in 2002

Priorities					
Reduce risk profile	V				
■ Improve asset quality					
Strengthen capital base					
Enhance profitability and Shareholders' value					
Implement platforms for sustainable growth	$\overline{\checkmark}$				

2005 EPS: 44 euro cents (37 euro cents adjusted<sup>(1)</sup>) exceeding the 2003-2005 Business Plan target (32-35 euro cents)

(1) Adjusted excluding capital gains on Nextra and IGC sale transactions, non-recurring charges for the stock granting programme and non-recurring provisions for Risks and Charges

## **Delivery on Commitments**

#### Well on Track to Make Banca Intesa one of the Best European Banks

Pre IAS			IAS		
2002	2004		2004(1)	2005	2007
0.04	0.28	EPS (€)	0.27	0.44 0.37 <sup>(2)</sup>	0.43(3)
2%	13%	ROE	15%	18.5% <sup>(2)</sup>	20%
0.3	1.9	Net Income (€bn)	1.8	3.0 2.5 <sup>(2)</sup>	3.0
0.1	0.7	Dividends (€bn)	0.7	1.5	>2.0
5.9%	7.6%	Core Tier 1	6.7%	7.1%	7.2%
69%	60%	Cost/Income	59%	54.4% <sup>(4)</sup>	50%

<sup>(1)</sup> Not restated to reflect 2005 consolidation area

<sup>(4)</sup> Adjusted excluding non-recurring charges for the stock granting programme



<sup>(2)</sup> Adjusted excluding capital gains on Nextra and IGC sale transactions, non-recurring charges for the stock granting programme and non-recurring provisions for Risks and Charges

<sup>(3)</sup> Based on a total number of ordinary and saving shares amounting to 6,948 million

# Outstanding Performance in 2005 2005 EPS Target Exceeded and Dividend Target Achieved

- FY05 EPS at 44 euro cents (37 euro cents adjusted<sup>(1)</sup>) vs 28 euro cents in FY04 (+57%)
- Dividends more than doubled vs 2004, exceeding €1.5bn (4.5% dividend yield<sup>(2)</sup>)
- FY05 Net Income exceeding €3bn (+64% vs FY04), best ever bottom line
- 4Q05 Net Income at €1,180m, 2.4x vs 4Q04 (+24% adjusted<sup>(1)</sup>)
- FY05 Operating Margin +21% vs FY04 due to sustained growth in Operating Income (+8.5%) and tight control of Operating Costs (+0.2%, -0.9% adjusted<sup>(3)</sup>)
- FY05 EVA® up to €1,764m (€1,264m adjusted(1)), 2.6x vs FY04
- FY05 Cost / Income ratio down to 55.0% (54.4% adjusted(3)) vs 59.6% FY04
- €0.7bn investments in 2005 to ensure sustainable growth
- Conservative application of IAS/IFRS First-Time Adoption (no revaluation of fixed assets) and low impact of the recovery of time value on P/L

<sup>(3)</sup> Adjusted excluding €63m non-recurring charges for the stock granting programme booked in 4Q05 under Personnel Expenses caption

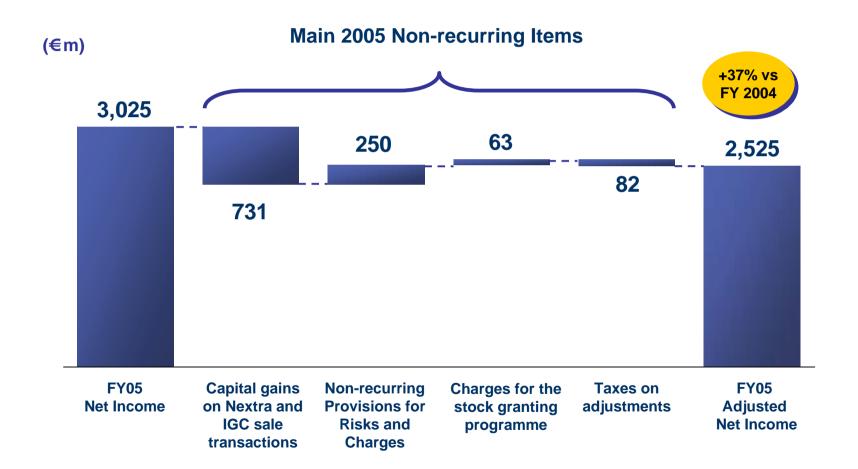


<sup>(1)</sup> Adjusted excluding capital gains on Nextra and IGC sale transactions, non-recurring charges for the stock granting programme and non-recurring provisions for Risks and Charges

<sup>(2)</sup> Based on market price as at 03.03.06

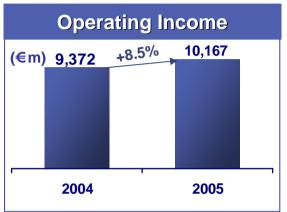
## FY05 Net Income Exceeding €3bn

FY05 Net Income Adjusted for Main Non-recurring Items: +37% vs FY04

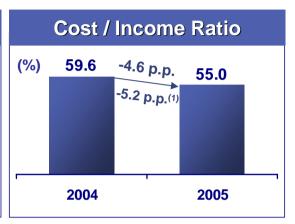


#### 2005 at a Glance

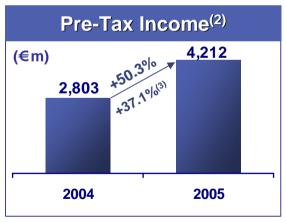
#### Sustainable Top-Line Growth and Strict Cost Discipline

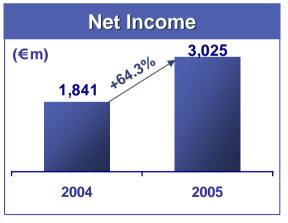












Note: 2004 restated figures to reflect the IAS/IFRS application (including IAS 39 estimates), 2005 consolidation area and discontinued operations

- (1) Adjusted excluding €63m non-recurring charges related to the stock granting programme accounted for in 4Q05 under Personnel Expenses caption
- (2) Income before Tax from Continuing Operations
- (3) Adjusted excluding capital gains on Nextra transaction, non-recurring charges for stock granting programme and non-recurring provisions for Risks and Charges accounted for in 2005



## **Top-Line Growth in All Divisions**

	∆% FY05 vs FY04					
		of which				
		Net Interest Income	Net Fee and Commission Income			
Retail Division	8.2%	4.1%	15.0%			
Italian Subsidiary Banks Division	7.3%	6.7%	4.9%			
International Subsidiary Banks Division	18.3%	7.3%	22.0%			
Corporate Division	5.9%	(0.1)% <sup>(1)</sup>	4.6%			
Total Group	8.5%	6.3%	12.5%			

**Operating Income** 

<sup>(1)</sup> Decline due to the planned reduction of Mid and Large Corporate exposure (-5%, -€1.4bn)



## **FY05 Statement of Income Analysis**

#### **Sustained Increase in Revenues Coupled with Strict Cost Control**

(€ m)	FY04 Restated	FY05	Δ%	
Net interest income	5,058	5,377	6.3	
Dividends and equity investments	155	163	5.2	
Net fee and commission income	3,499	3,935	12.5	
Profits (Losses) on trading	666	689	3.5	
Other operating income (expenses) (1)	(6)	3	n.m.	
Operating income	9,372	10,167	8.5	<b>—</b>
Personnel expenses	(3,216)	(3,250)	1.1	
Other administrative expenses (1)	(1,845)	(1,823)	(1.2)	-0.9%
Adjustments to property, equipment and intangible assets	(521)	(520)	(0.2)	excluding €6
Operating costs	(5,582)	(5,593)	0.2	non-recurring charges for the
Operating margin	3,790	4,574	20.7	stock granti programm
Goodwill impairment	0	(6)	n.m.	accounted fo 4Q05
Net provisions for risks and charges	(297)	(416)(2)	40.1	
Net adjustments to loans	(832)	(746)	(10.3)	
Net impairment losses on other assets	(77)	(28)	(63.6)	
Profits (Losses) on HTM and other investments	219	834(3)	280.8	
Income before tax from continuing operation	ns 2,803	4,212	50.3	<b>+</b>
Taxes on income from continuing operations	(799)	(1,089)	36.3	
Income (Loss) after tax from discontinued operations	(49)	33 (4)	n.m.	
Minority interests	(114)	(131)	14.9	
Net income	1,841	3,025	64.3	<b>+</b>

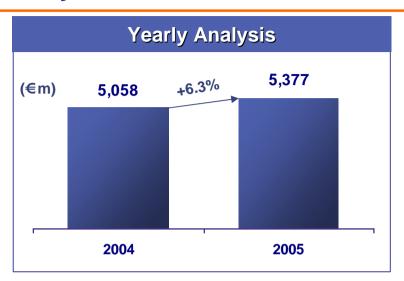
Note: 2004 restated figures to reflect the IAS/IFRS application (including IAS 39 estimates), 2005 consolidation area and discontinued operations

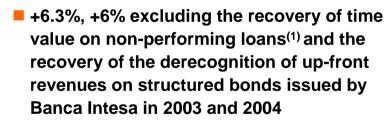
- (1) Other Administrative Expenses are net of expenses recovery (€362m in 2005 vs €278m in 2004)
- (2) Including €250m non-recurring provisions for Risks and Charges, of which €115m in 2Q05 and €135m in 4Q05
- (3) Including €682m capital gain from the Nextra transaction accounted for in 4Q05
- (4) Including €49m capital gain from the IGC sale transaction accounted for in 4Q05

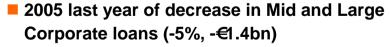


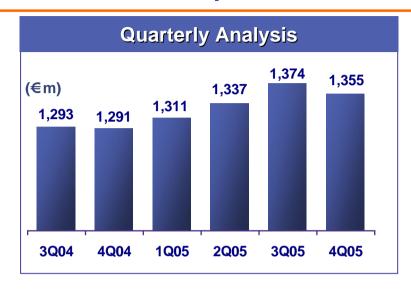
#### **Net Interest Income**

#### **Steady Year on Year Growth thanks to Business Development**







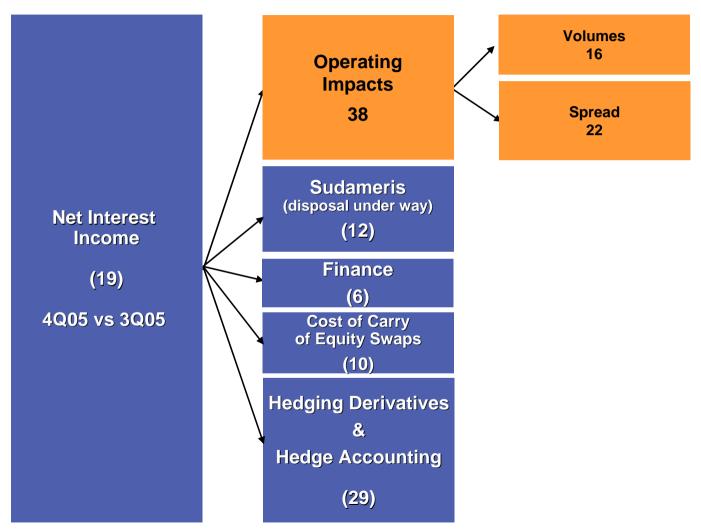


- +5.0% 4Q05 vs 4Q04
- In 4Q05 ~€20m of cost of carry of equity swaps vs ~€10m in 3Q05 and ~€30m in 2Q05
- Conservative lending policy confirmed to deliver sustainable value creation

#### **Net Interest Income**

#### Contribution to 4Q05 vs 3Q05 Variation: Positive Operating Trend

(€m)

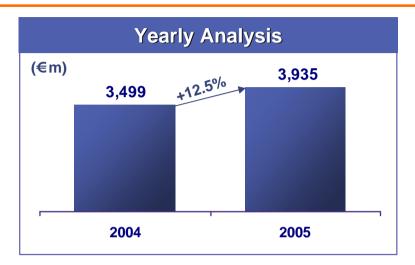


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#### **Net Fee and Commission Income**

#### **Two-digit Growth Confirmed**

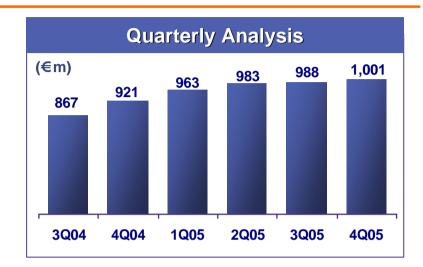




- Dealing & Placement of Securities
- Insurance products

+90% +86%

- FY05 commissions on Dealing & Placement of Securities include ~€160m from the placement of third-party structured bonds, entirely booked in 1H05 and not present in FY04
- FY05 commissions on Dealing & Placement of Securities excluding third-party structured bonds +25% vs FY04
- Healthy performance of commissions from Credit/Debit cards (+8%)



- Upward trend confirmed despite €0m of Government compensation for tax-collection activities accounted for in 3Q05 related to the first half of the year
- +5% 4Q05 vs 3Q05 excluding Tax-collection fees
- No up-front revenues from structured bonds in 4Q05, as planned
- 4Q05 vs 3Q05 significant growth in commissions from Insurance products (+15%) and AUM (+5%)
- Substantial growth in 4Q05 vs 4Q04 (+9%) driven by
  - Insurance products

+80%

Current accounts

+8.5%

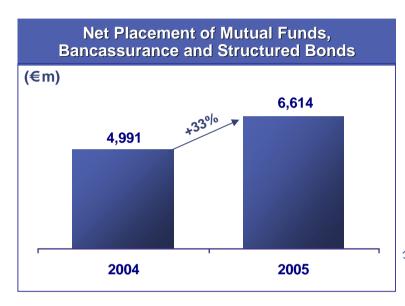
■ AUM

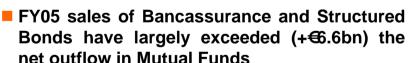
+7%



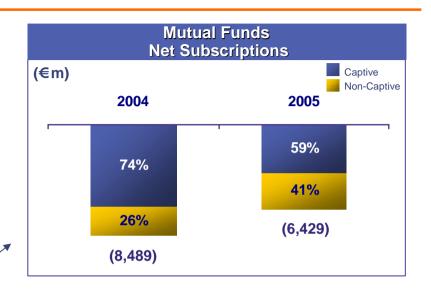
## **Placing Power of Value-Added Products**

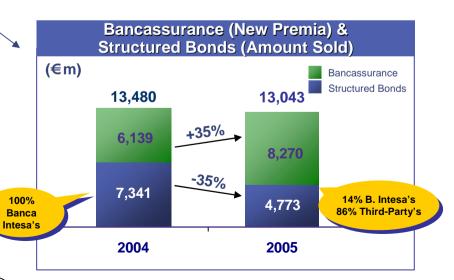
#### **Asset-Mix Actively Improved**





- Sustained growth in Bancassurance: +35% FY05 sales vs FY04
- Slowdown in Structured Bonds, as planned (no commissions from the placement of structured bonds in 2H05)

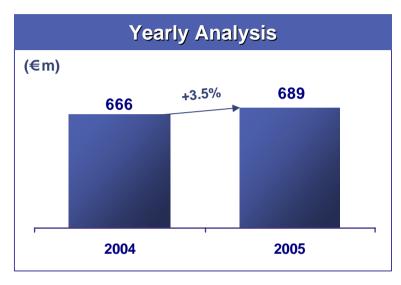




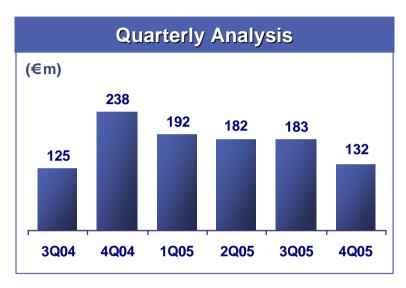


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## **Profits on Trading**



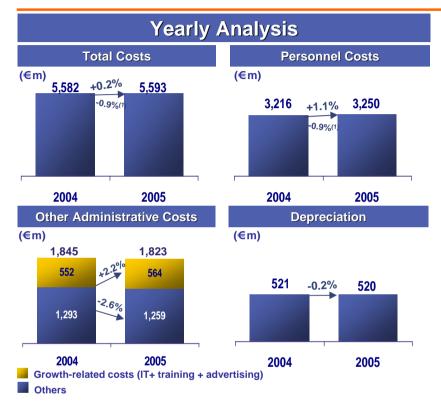
■ FY05 profits include dividends from Available For Sale Investments for €56m vs €40m in FY04



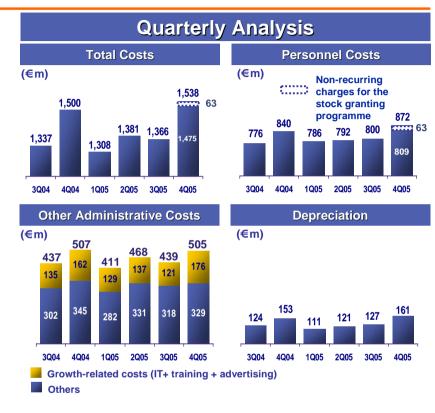
Planned slowdown in 4Q05 after strong 9M05 performance

## **Operating Costs**

#### Strict Cost Control Confirmed while Investing in Growth



- -0.9% Personnel Expenses reduction excluding €3m non-recurring charges for the stock granting programme
- Other Administrative Expenses decrease (-1.2%) despite the increase in growth-related costs (+2.2%)
- FY05 Cost/Income down to 54.4%<sup>(1)</sup> vs 59.6% in FY04



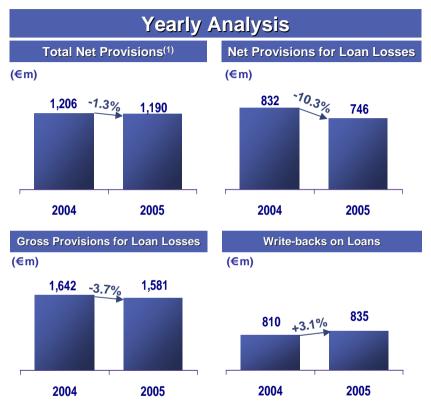
- Strong 2005 performance allowed additional investments for growth in 4Q05 (e.g. new branch layout)
- 4Q05 Personnel Expenses stable vs 3Q05 excluding €63m non-recurring charges for the stock granting programme
- 4Q05 vs 3Q05 increase in Other Administrative Expenses due to growth-related costs (+45.5%)

(1) Adjusted excluding €63m non-recurring charges for the stock granting programme accounted for in 4Q05 under Personnel Expenses caption

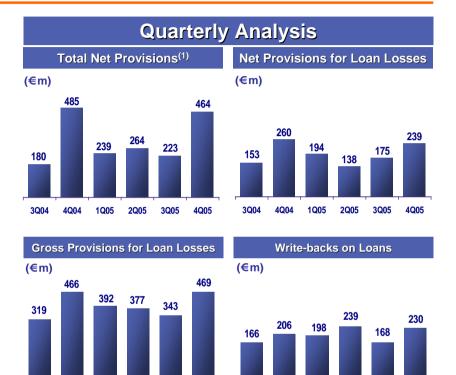


#### **Provisions**

#### FY05 Net Provisions for Loan Losses within our FY05 Target



■ FY05 Total Net Provisions include €250m non-recurring Provisions for Risks and Charges set aside in 2Q05 and 4Q05



■ 4Q05 Total Net Provisions includes €135m non-recurring Provisions for Risks and Charges

3Q04

4Q04

1Q05

4Q05

- 4Q05 increase in Net Provisions for Loan Losses vs 3Q05 also due to €32m provisions on positions overdue >180days
- -8% 4Q05 Net Provision for Loan Losses vs 4Q04

(1) Includes Net Provisions for Risks and Charges, Net Adjustments to Loans and Net Impairment Losses on Other Assets



4004

3Q04

1Q05

2Q05

3Q05

## **Asset Quality in Line with European Best Practice**

Make Banca Intesa One of the Best European Banks

	Ratios					
	2001	2002	2003	2004	2004 Restated <sup>(2)</sup>	2005
		Pre	-IAS			
Net Loan Provisions/Op. Margin	76%	77%	34%	23%	22%	16%
Net Loan Provisions/Loans	1.3%	1.4%	0.8%	0.56%	0.52%	0.44%
Net Doubtful Loans <sup>(1)</sup> /Loans	3.0%	3.2%	3.0%	2.7%	0.6%	0.7%
Doubtful Loans <sup>(1)</sup> Coverage	59%	62%	65%	67%	71%	69%

- Net Doubtful Loans<sup>(1)</sup> / Shareholders' Equity down to 7%
- Slight decrease in Doubtful Loans<sup>(1)</sup> Coverage due to the debt/equity swap of the Parmalat position covered at 88%

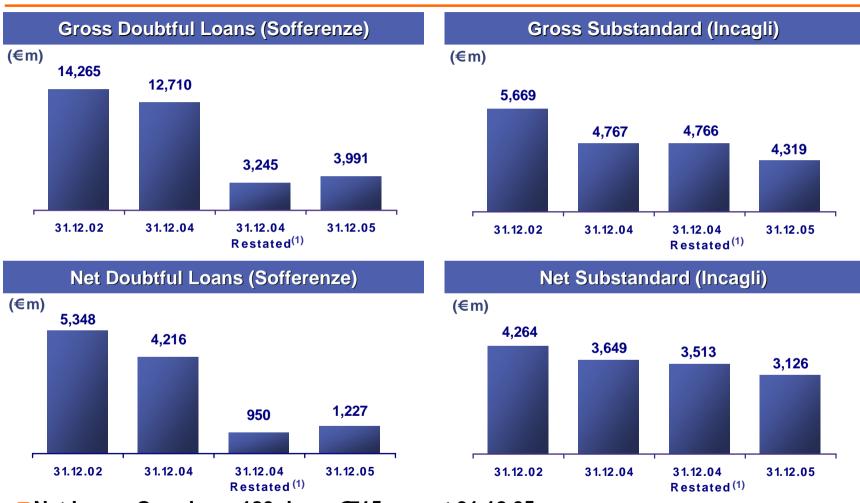
<sup>(2) 2004</sup> restated figures to reflect the IAS/IFRS application (including IAS 39 estimates), 2005 consolidation area and discontinued operations (doubtful loans sale)



<sup>(1)</sup> Sofferenze

#### **Doubtful & Substandard Loans**

Impressive Reduction in Net Doubtful and Substandard Loans since 2002: -€5.3bn



Net Loans Overdue > 180 days: €715m as at 31.12.05

(1) 2004 restated figures to reflect the IAS/IFRS application (including IAS 39 estimates), 2005 consolidation area and discontinued operations (doubtful loans sale)



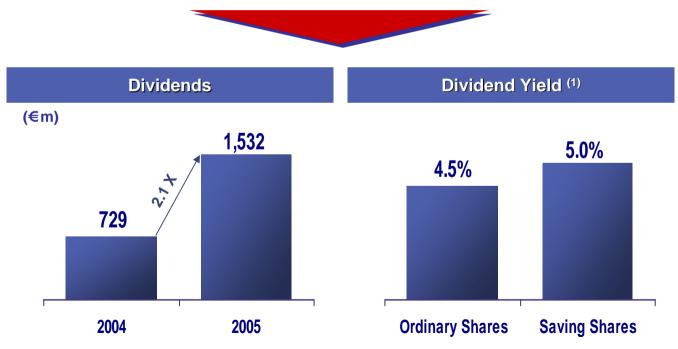
## **Strengthening of Capital Base**

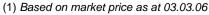
	Ratios							
	2001	2004	2004 IAS	2005				
Core Tier 1	5.3%	7.6%	6.7%	7.1%				
Tier 1	6.0%	8.5%	7.6%	7.9%				
Total Capital	9.3%	11.6%	11.0%	10.3%				

## **Strong Growth in Pay-Out**

FY05 Dividends exceeding €1.5bn, more than double vs FY04

- 22.0 euro cents per share to ordinary shares
- 23.1 euro cents per share to saving shares







## Divisional Financial Highlights as at 31.12.05

	Retail (1)	Italian Subsidiary Banks	International Subsidiary Banks	Corporate <sup>(2)</sup>	Central Functions/ Other	Total
Operating Income (€m)	5,358	1,553	1,262	1,904	90	10,167
Operating Margin (€m)	2,402	768	548	1,106	(250)	4,574
Cost/Income (%)	55.2	50.6	56.5	41.9	n.m.	55.0
RWA (€bn)	79.5	26.4	16.3	52.5	15.4	190.0
Allocated Capital <sup>(3)</sup> (€bn)	4.9	1.6	1.0	3.1	0.9	11.6
Pre-tax ROE (4)(%)	39.5	35.1	37.3	34.6	27.6	36.4
EVA® (€m)	832	171	171	484	106	1,764

FY05 €1,764m EVA® vs €681m in FY04

Nextra & IGC capital gains 709
Treasury and Finance 147
Cost of Excess Capital (222)
Central Costs (216)
Non-recurring charges/provisions (136)
Others (176)

Figures may not add up exactly due to rounding differences

<sup>(4)</sup> Income before Taxes from Continuing Operations / Allocated Capital



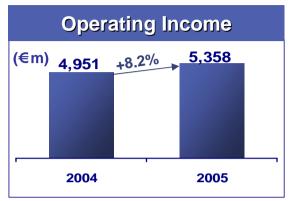
<sup>(1)</sup> Includes Individuals (Households, Affluent, Private), SOHO (Small Businesses and Micro Enterprises with turnover <€2.5m ), SMEs (turnover between €2.5m and €50m), Non-Profit Entities and Subsidiary Companies operating in Wealth Management, Industrial Credit and Leasing

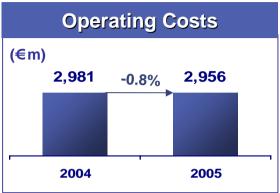
<sup>(2)</sup> Includes Corporates (turnover over €50m), Public Administrations, Financial Institutions, Factoring and Tax Collection

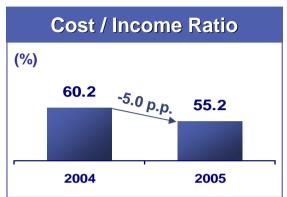
<sup>(3)</sup> Allocated Capital = 6% RWA

### Retail Division: FY05 vs FY04

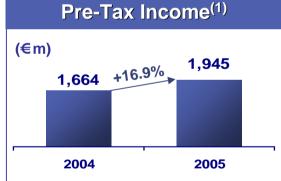
#### **Substantial Growth in Operating Margin**

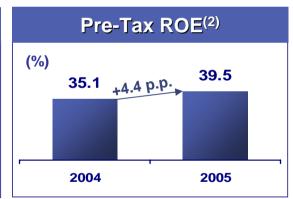












#### FY05 €32m EVA® vs €659m in FY04

Note: Includes Individuals (Households, Affluent, Private), SOHO (Small Businesses & Micro Enterprises with turnover <€2.5m), SMEs (turnover between €2.5m and €50m), Non-Profit Entities and Subsidiary Companies operating in Wealth Management, Industrial Credit and Leasing

Figures may not add up exactly due to rounding differences

- (1) Income before Tax from Continuing Operations
- (2) Income before Tax from Continuing Operations / Allocated Capital





#### **Retail Division**

#### **Strong Commercial Effectiveness (Examples)**

31.12.05 vs 31.12.04

**Residential Mortgages** 





+13% +€4.2bn

**Personal loans** 





+63% +€1.2bn

Bancassurance (New Premiums)





+40% +€2.0bn

#### **Retail Division**

#### In the Last Two Years the Range of Products Was Completely Renewed



**Conto Intesa** 

Launched in December 2003



Conto Intesa Business

Launched in June 2004



Conto Intesa Personal

Launched in June 2004



Conto Intesa Condominio

Launched in June 2005



Conto Intesa 18-26

Launched in September 2005

~ 750,000 current accounts opened as at 31.12.05 since their launch, of which 40% are new accounts



#### Latest products launched (examples)









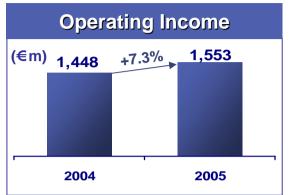


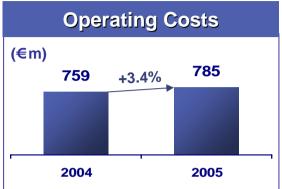


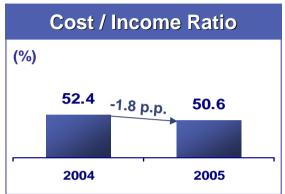


## Italian Subsidiary Banks Division: FY05 vs FY04

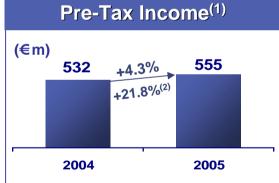
Cost/Income Ratio at 50.6%

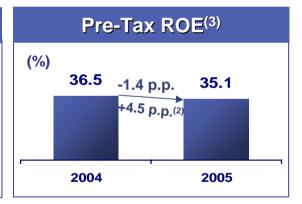












FY05 €171m EVA® (€233m adjusted<sup>(2)</sup>) vs €165m in FY04

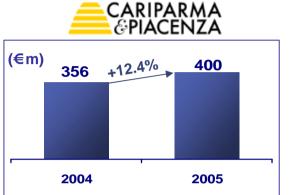
Figures may not add up exactly due to rounding differences. CR Fano included

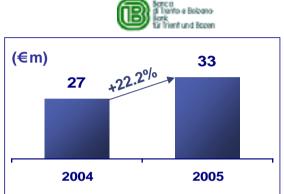
- (1) Income before Tax from Continuing Operations
- (2) Adjusted excluding €93m non-recurring provisions for Risks and Charges
- (3) Income before Tax from Continuing Operations / Allocated Capital



## **Italian Subsidiary Banks Division**

#### **Growth of Operating Margin in All the Banks**



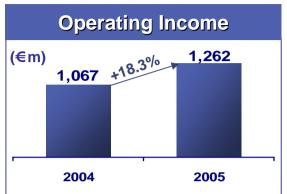


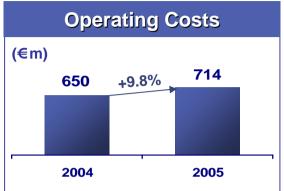






## International Subsidiary Banks Division: <u>FY05 vs FY04</u> Strong Improvement in Revenues, Efficiency and Profitability

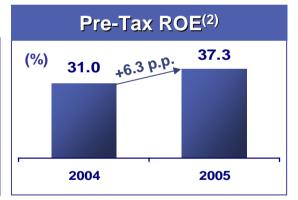












#### FY05 €171m EVA® vs €94m in FY04

Figures may not add up exactly due to rounding differences. Banca Intesa Beograd in Serbia and Montenegro and KMB Bank in the Russian Federation included

- (1) Income before Tax from Continuing Operations
- (2) Income before Tax from Continuing Operations / Allocated Capital





# Central-Eastern Europe Highlights: <u>FY05 vs FY04</u> Positive Operating Performance in all Banks

	CI (Hun	_	PBZ (Croatia)				Beog	Intesa rad <sup>(1)</sup> Montenegro)	KMB Bank (1) (Russian Federation)	
(€m)	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
Operating Income	277	312	317	348	251	280	84	95	30	41
<b>Operating Costs</b>	(137)	(169)	(168)	(186)	(151)	(163)	(48)	(48)	(24)	(29)
Operating Margin	140	144	149	162	100	116	36	48	6	12
Net Provisions <sup>(2)</sup>	(64)	(45)	(23)	(28)	(24)	(13)	(12)	(29)	(2)	(9)
Pre-Tax Income <sup>(3)</sup>	75	99	122	137	77	110	22	19	4	3
Net Income	57	75	96	108	74	96	22	7	1	(1)
	31.12.04	31.12.05	31.12.04	31.12.05	31.12.04	31.12.05	31.12.04	31.12.05	31.12.04	31.12.05
<b>Customer Deposits</b>	2,631	3,162	3,968	4,438	4,523	4,689	540	725	133	191
<b>Customer Loans</b>	4,031	4,792	3,170	3,884	1,892	2,263	311	504	185	372
Total Assets	4,916	5,833	5,745	6,860	5,709	5,998	667	957	245	474

#### FY05 €193m EVA® vs €159m in FY04

Figures may not add up exactly due to rounding differences - Balance sheet figures: contribution to Intesa consolidated accounts

<sup>(3)</sup> Income before Tax from Continuing Operations



<sup>(1)</sup> Acquired in 2005

<sup>(2)</sup> Including Net Provisions for Risks and Charges, Net Adjustments to Loans and Net Impairment Losses on Assets

# Central-Eastern Europe Highlights: <u>FY05 vs FY04</u> Double-digit Growth in Revenues

ТОТА	L Central Eastern E	urope	
(€m)	FY04	FY05	Δ %
Operating Income	959	1,076	12.2
<b>Operating Costs</b>	(528)	(595)	12.7
Operating Margin	431	482	11.8
Net Provisions <sup>(1)</sup>	(125)	(124)	-
Pre-Tax Income <sup>(2)</sup>	300	368	22.7
Net Income	250	285	14.0
	31.12.04	31.12.05	Δ %
<b>Customer Deposits</b>	11,795	13,205	12.0
<b>Customer Loans</b>	9,589	11,815	23.2
Total Assets	17.282	20,122	16.4

Operating Costs increase due to growth-related costs (34 branches opened, ...)

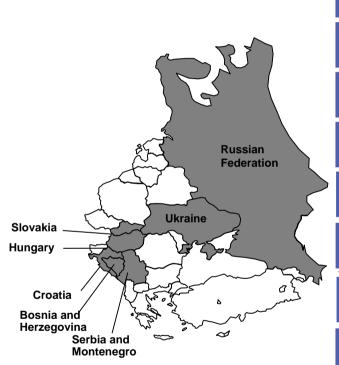
Figures may not add up exactly due to rounding differences

<sup>(2)</sup> Income before Tax from Continuing Operations



<sup>(1)</sup> Including Net Provisions for Risks and Charges, Net Adjustments to Loans and Net Impairment Losses on Assets

#### **Acquisition of Ukrsotsbank: Ukraine will be an Important Evolution of Banca Intesa's Presence in Central-Eastern Europe**

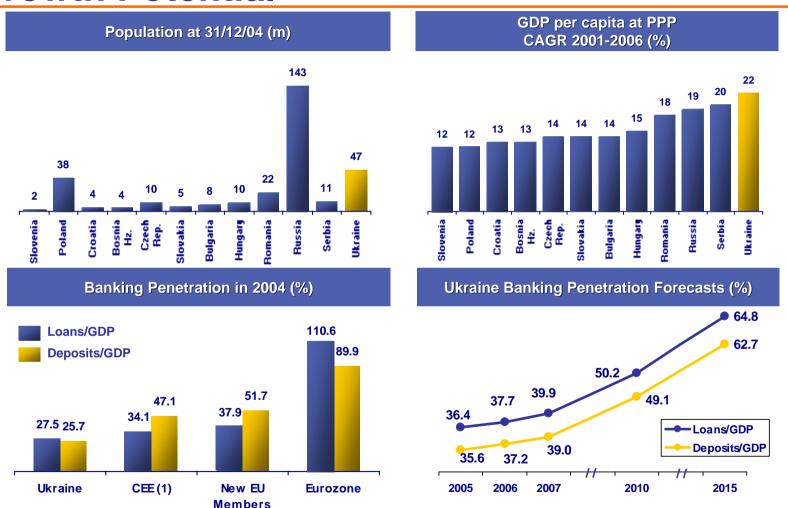


	Population	Total Assets (€bn)	Customers	Branches	s Ranking
Croatia PBZ	~4,000,000	6.9	~1,900,000	205	2nd
Slovakia VUB	~5,000,000	6.0	~1,840,000	234	2nd
Serbia-Montenegro Banca Intesa Beograd	~11,000,000	1.0	~740,000	180	2nd
Hungary CIB	~10,000,000	5.8	~465,000	77	4th
<i>Ukraine</i> Ukrsotsbank <sup>(1)</sup>	~47,000,000	1.8	~660,000	527	4th
<i>B</i> os <i>nia-Herzegovina</i> Upi Banka	~4,000,000	0.2	~55,000	16	5th
Sub Total	~81,000,000	21.7	~5,660,000	1,239	
Russian Federation KMB Bank	~145,000,000	0.5	~40,000	46	Leading bank in small enterprises segment
Total		22.2	~5,700,000	1,285	

<sup>(1)</sup> Acquisition under way



# Ukraine is a Sizeable Market with High Growth Potential

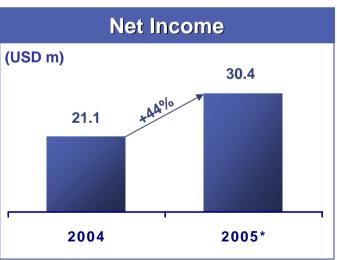


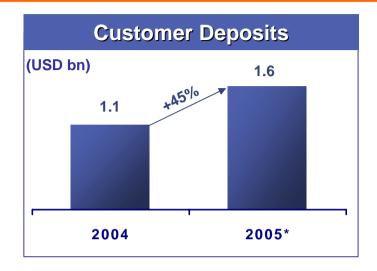
(1) CEE includes Czech Republic, Hungary, Poland, Slovakia, Slovenia, Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Romania and Serbia Sources: State Statistics Committee of Ukraine, The World Bank CAS Report, Bulletin of the National Bank of Ukraine, RZB CEE Banking Sector Report

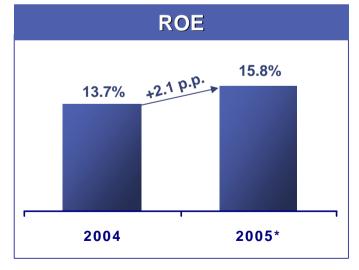


# High Growth Rates for Ukrsotsbank's Assets and Profitability







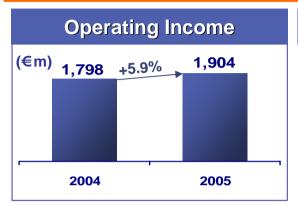


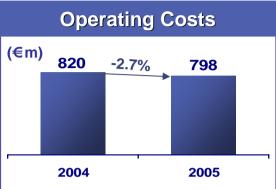
(\*) IFRS-Based Management Accounts

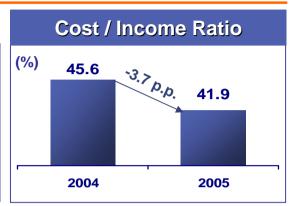


## Corporate Division: FY05 vs FY04

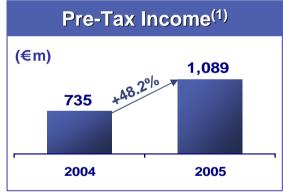
#### **Growth Trend Confirmed and Improved Efficiency**

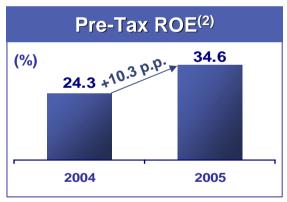












- 2005 last year of decrease in Mid and Large Corporates exposure year on year (-5%, -€1.4bn)
- FY05 €484m EVA® vs €242m in FY04

Figures may not add up exactly due to rounding differences

- (1) Income before Tax from Continuing Operations
- (2) Income before Tax from Continuing Operations / Allocated Capital





## **Corporate Division**

**Present in All Main Successful Deals (Examples)** 





Digital Multimedia Technologies ...









































eutelsat



**Titan Europe Pic** 











#### **Conclusions**

- 2005 EPS target exceeded despite a tougher than expected macroeconomic scenario

		FY05 vs FY04	CAGR 2004-2007
Operating Income		+8.5%	+7.4%
Operating Costs		<b>-0.9</b> %(1)	+1.1%
Operating Margin		+22.3%(1)	+15.6%
	2004 <sup>(2)</sup>	31.12.05	2007BP Target
Cost/Income	60%	54.4% <sup>(1)</sup>	50%
ROE	16%	18.5% <sup>(3)</sup>	20%

BP = 2005-2007 Business Plan

<sup>(3)</sup> Adjusted excluding capital gains on Nextra and IGC sale transactions, non-recurring charges for the stock granting programme and non-recurring provisions for Risks and Charges



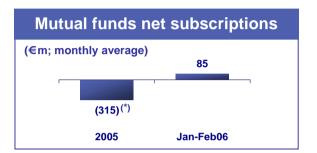
<sup>(1)</sup> Excluding €63m non-recurring charges related to the stock granting programme accounted for in 4Q05 under Personnel Expenses caption

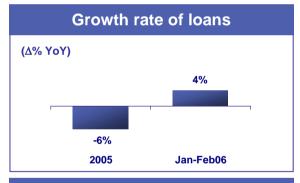
<sup>(2) 2004</sup> restated figures to reflect the IAS/IFRS application (including IAS 39 estimates), 2005 consolidation area and discontinued operations

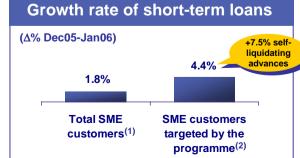
## **Key Turnaround Actions Proving Successful**

## **Business Objectives Actions** Asset Management Strategic agreement with **Crédit Agricole** ■ Focus on ~3,000 priority **Mid Corporates** customers SMEs<sup>(1)</sup> Relationship management upgrading programme

#### Results in first months of 2006







<sup>(2)</sup> Currently ~15% of total SME customers



<sup>(\*)</sup> Captive network

<sup>(1)</sup> Excluding micro enterprises

## **Appendix**

## **2005 Quarterly Analysis**

	1005	2Q05	3005	4Q05
(€ m)		Restated		
Net interest income	1,311	1,337	1,374	1,355
Dividends and equity investments	33	45	44	41
Net fee and commission income	963	983	988	1,001
Profits (Losses) on trading	192	182	183	132
Other operating income (expenses)(1)	(15)	11	(7)	14
Operating income	2,484	2,558	2,582	2,543
Personnel expenses	(786)	(792)	(800)	(872)
Other administrative expenses (1)	(411)	(468)	(439)	(505)
Adjustments to property, equipment and intangible assets	(111)	(121)	(127)	(161)
Operating costs	(1,308)	(1,381)	(1,366)	(1,538)
Operating margin	1,176	1,177	1,216	1,005
Goodwill impairment	0	0	0	(6)
Net provisions for risks and charges	(46)	(118)	(48)	(204)
Net adjustments to loans	(194)	(138)	(175)	(239)
Net impairment losses on other assets	1	(8)	0	(21)
Profits (Losses) on HTM and other investments	59	23	43	709(2)
Income (Loss) before tax from cont operations	996	936	1,036	1,244
Taxes on income from continuing operations	(357)	(318)	(350)	(64)
Income (Loss) after tax from discontinued operations	18	(2)	(8)	25(3)
Minority interests	(37)	(36)	(33)	(25)
Net income	620	580	645	1,180

Note: 1Q05, 2Q05 and 3Q05 restated figures to reflect the IAS/IFRS application (including IAS 39 estimates) and 4Q05 consolidation area

<sup>(3)</sup> Including €49m capital gain from the IGC sale transaction accounted for in 4Q05



<sup>(1)</sup> Other Administrative Expenses are net of expenses recovery (€91m 1Q05, €86m 2Q05, €81m 3Q05 and €104m 4Q05)

<sup>(2)</sup> Including €682m capital gain from the Nextra transaction accounted for in 4Q05

## **2004 Quarterly Analysis**

	1004	2004	3Q04	4004
(€ m)	Restated			
Net interest income	1,256	1,218	1,293	1,291
Dividends and equity investments	33	48	34	40
Net fee and commission income	837	874	867	921
Profits (Losses) on trading	114	189	125	238
Other operating income (expenses) (1)	13	29	(140)	92
Operating income	2,253	2,358	2,179	2,582
Personnel expenses	(806)	(794)	(776)	(840)
Other administrative expenses (1)	(440)	(461)	(437)	(507)
Adjustments to property, equipment and intangible assets	(120)	(124)	(124)	(153)
Operating costs	(1,366)	(1,379)	(1,337)	(1,500)
Operating margin	887	979	842	1,082
Goodwill impairment	0	0	0	0
Net provisions for risks and charges	(18)	(86)	(19)	(174)
Net adjustments to loans	(103)	(316)	(153)	(260)
Net impairment losses on other assets	(19)	1	(8)	(51)
Profits (Losses) on HTM and other investments	(3)	31	107	84
Income (Loss) before tax from cont operations	744	609	769	681
Taxes on income from continuing operations	(257)	(149)	(250)	(143)
Income (Loss) after tax from discontinued operations	(38)	(7)	(2)	(2)
Minority interests	(23)	(22)	(20)	(49)
Net income	426	431	497	487

Note: 2004 restated figures to reflect the IAS/IFRS application (including IAS 39 estimates), 2005 consolidation area and discontinued operations (1) Other Administrative Expenses are net of expenses recovery (€60m 1Q04, €70m 2Q04, €59m 3Q04 and €89m 4Q04)



#### **Balance Sheet**

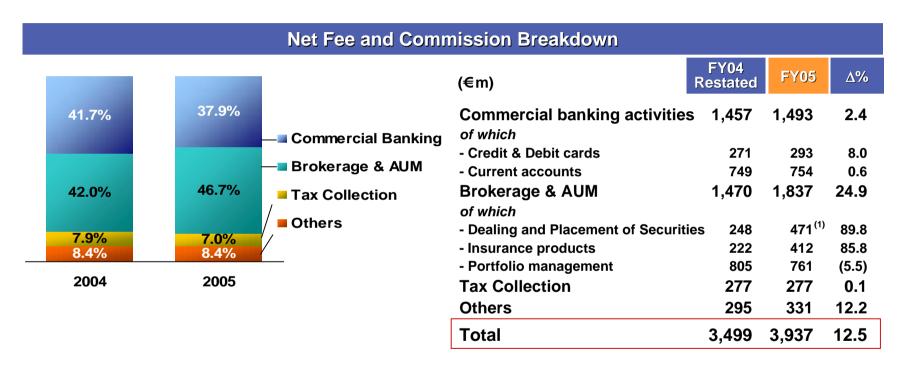
	31.12.04	31.12.05	Δ%
(€m)	Restated		
Total Assets	274,600	273,535	(0.4)
Customer Loans	159,369	169,478	6.3
Direct Customer Deposits	180,521	187,590	3.9
Indirect Customer Funds	271,516	287,800	6.0
of which Assets under Management	51,014	59,045	15.7
<b>Total Customer Administered Funds</b>	452,394	475,423	5.1
Shareholders' Equity (1)	13,969	16,705	19.6

Assets under Management figures do not include Mutual Funds, included in Assets under Administration and in Custody after Nextra transaction

Note: 31.12.04 restated figures to reflect the IAS/IFRS application (including IAS 39 estimates) and 2005 consolidation area (1) Including Net Income



#### **Net Fee and Commission**

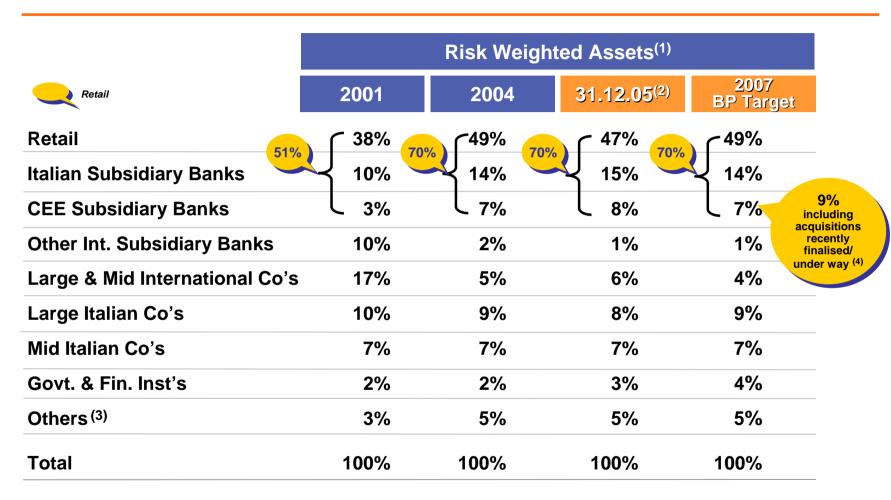


Note: 2004 restated figures to reflect the IAS/IFRS application (including IAS 39 estimates) and 2005 consolidation area (1) Including ~€160m from the placement of third-party structured bonds, absent in 2004





## Increase in Capital Allocated to Retail



BP = 2005-2007 Business Plan

<sup>(4)</sup> Including the acquisitions of UPI Banka in Bosnia and Herzegovina (recently finalised) and Ukrsotsbank in Ukraine (under way)



<sup>(1)</sup> Excluding Central Functions and Market Risk

<sup>(2)</sup> Including the acquisitions of CR Fano, Banca Intesa Beograd (formerly Delta Banka) in Serbia and Montenegro and KMB Bank in the Russian Federation

<sup>(3)</sup> Merchant Banking, Private Equity and Capital Markets and other foreign subsidiaries specialised in Corporate Banking

## Acquisition of Ukrsotsbank in Ukraine Deal structure

- Acquisition of around 88.1% stake in Ukrsotsbank's share capital
- The transaction will be completed in two closings due to pending share capital increase completion (USD 60m)
  - the first closing (85.42% of Ukrotsbank's share capital) is expected to be completed in May following the receipt of all regulatory approvals
  - the second closing (up to around 88.1% stake) is expected to be completed not later than September once the capital increase formalities will have been exhausted
- Cumulative investment at the first and second closing is estimated to amount to USD 1,161m (i.e. ~⊕75m), thus valuing Ukrotsbank ~USD 1,310m, which represent 5.2 times Ukrsotsbank shareholder's equity (USD 252m as for 2005 year-end IFRS based Management Accounts, including the capital increase of USD 60m)
- The multiple is aligned to similar transactions in the Ukrainian market and reflects the high growth rates foreseen both for the economy and banking system of Ukraine, which has over 47 million inhabitants, and for Ukrsotsbank assets and profitability