

PRESS RELEASE

INTESA SANPAOLO: SPECIAL MEASURE TO ASSIST OUR BRANCH STAFF

Carlo Messina: "A special thank you goes to our staff nationwide, an example of Italian professional excellence"

Turin/Milan, 18 March 2020 – Intesa Sanpaolo, aware of the huge sense of responsibility being shown in this particularly difficult moment by our Bank employees (particularly those who work in the various branches to ensure ongoing public service, and those who are unable to resort to smart working), is rewarding this strong commitment with a special bonus of **six extra days of paid holiday**, on top of those already guaranteed by law and the terms of the National Collective Bargaining Agreement. These days will be available to take as of the end of the public health emergency until 30 November 2020, with the possibility of monetizing part of this extra holiday period (indicatively 3 days) if not used, amounting to an overall company contribution to the value of approximately 25 million euro.

Intesa Sanpaolo's Managing Director and CEO, **Carlo Messina**, commented: "Here at Intesa Sanpaolo we have never underestimated the scale of this public health emergency. Our top priority is the safety of all our personnel. This is why we acted promptly, on a large scale, to activate all possible measures for smart working. At the same time, we are working to ensure customer service activities with maximum flexibility, guaranteeing remote banking in order to allow our customers to enjoy ongoing service while staying at home".

"We extend a special thank you to all those people working across our branch network, as well as to all of our staff, for the efforts they are making during this public health emergency to ensure the Bank's continued support of households and businesses. Yet again, Intesa Sanpaolo's strong and professional staff are proving themselves to be one of the country's best resources".

Press information

Intesa Sanpaolo
Media and Associations Relations
Media Office for Institutional, Social and Cultural Activities
stampa@intesasanpaolo.com

Intesa Sanpaolo

Intesa Sanpaolo is one of the soundest and most profitable banks in Europe, offering commercial, corporate investment banking, asset management and insurance services. It is the leading Bank in Italy, with approximately 12 million customers who are assisted through both digital and traditional channels. The Group's international subsidiary banks serve 7.2 million customers across Eastern Europe, the Middle East and North Africa. Intesa Sanpaolo is considered one of the most sustainable banks in the world. For the Group, creating value means being a driver for growth, for the benefit of both society and the economy.

As regards the environment, the Group has set up a 5-billion-euro fund for the circular economy. Intesa Sanpaolo supports major economic inclusion and poverty reduction projects, including an impact fund of 1.2 billion euro for loans available to social groups who struggle to access credit. Intesa Sanpaolo has a high level of involvement in cultural initiatives, organised by itself or in collaboration with other entities in Italy and further afield. These include permanent and temporary exhibitions showcasing the Bank's impressive artistic heritage at the Gallerie d'Italia, the Group's museums located in Milan, Naples and Vicenza.



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