

**Supplementary Privacy Notice for users pursuant to articles 13 and 14 of Regulation (UE) 2016/679 –
Data and Processing Methods for WEB / Data and Processing Methods for APP –**

Data provided by the user: The optional, explicit, and voluntary sending of emails to the address accessibilita@pec.intesasanpaolo.com entails the acquisition of the **sender's address**, as well as any other information included in the message, such as the name of the website or mobile application for which feedback is being sent.

The data and any personal information acquired as part of the feedback report on accessibility systems **will be processed** by Intesa Sanpaolo S.p.A., the parent company of the international banking group Intesa Sanpaolo, as Data Controller unless it acts as Data Processor on behalf of the Group company **providing** the **website** or **mobile application** for which feedback is being sent.

Retention period: The data and personal information will be processed only for the time necessary to achieve the purposes indicated herein, without prejudice to the retention periods required by law. In particular, as a general rule, data is stored for **10 years from the date the message is sent**, unless a legal action interrupts the limitation period, thus justifying the extension of the retention status.

For matters not expressly stated here, including the contact details of the Data Protection Officer to whom you may refer for any issues related to the processing of personal data and/or to exercise the rights provided for by the Regulation, reference should be made to the Information Notice for WEB users or the mobile Application that you have visited and indicated in the message.