

Italian Leader with a European Scale

Updated as at 1 October 2021

The history of Intesa Sanpaolo



(1) Intesa Sanpaolo acquired control of UBI Banca on 5 August 2020 and merged it by incorporation on 12 April 2021



Italian banking leader of European scale

| The Leader in Italy | Leader in all segments with a market share of 22% in customer deposits and 21% in customer loans Leadership in most attractive products Strong capital base and asset quality |
|--|---|
| Unique Customer Reach | Largest domestic network: approximately 4,300 branches serving 13.5 million clients, and 19% market share⁽¹⁾ Best branch footprint making the Group truly nationwide: market share ≥ 12%⁽¹⁾ in 19 out of 20 regions High penetration of local markets: market share ≥ 5%⁽¹⁾ in 106 out of 107 provinces |
| Strategic International Presence | Strategic international presence, with approximately 1,000 branches and 7.2 million customers, comprising subsidiaries operating in commercial banking in 12 countries in Central Eastern Europe and Middle Eastern and North African areas and an international network of specialists in support of corporate customers across 25 countries, in particular in the Middle East and North Africa and in those areas where Italian companies are most active, such as the United States, Brazil, Russia, India and China |



Solid value creation for all stakeholders

| Clients | A real-economy Bank that supports the real economy, leveraging a strong balance sheet to match healthy credit demand, and manages the financial wealth of clients with care A simple yet innovative Bank, acting with a truly multi-channel model |
|----------------------------|--|
| Shareholders | A Bank with sustainable profitability in which operating performance, productivity, risk profile, liquidity and solidity/leverage are carefully balanced Strong and increasing cash dividend distribution over the course of the 2014-2017 Business Plan: 1.2bn euro paid for 2014, 2.4bn euro paid for 2015, 3bn euro paid for 2016 and 3.4bn euro paid for 2017. In the 2018-2021 Business Plan, commitment to paying out 85% of net income as cash dividends for 2018, 80% for 2019, 75% for 2020 and 70% for 2021: 3.4bn euro of dividends paid for 2018 and net income for the financial year 2019 allocated to reserves, in compliance with the ECB recommendation dated 27 March 2020 on dividend policy, then replaced by the recommendation dated 15 December 2020 in force till 30 September 2021. For 2020, 694m euro in cash dividends paid out in May 2021, the maximum distributable amount established in the ECB recommendation dated 15 December 2020 and in force until 30 September 2021, and a Shareholders' Meeting has been convened for 14 October 2021 to discuss a proposal regarding a cash distribution from reserves of 1,935m euro which, in addition to the aforementioned dividends, leads to the payment of a total amount corresponding to a payout ratio of 75% of the 3,505m euro adjusted net income. |
| Employees | Empowered and motivated people through training, job re-allocation, acknowledgement of individual merit in career development, flexibility programs and upgrade of long-term incentives linked to productivity and results |
| Society and Environment | A Bank with a distinctive identity/reputation, committed to contributing to the growth and development of the economy and society CSR deeply rooted in all business areas and staff functions, embedded in the Bank's strategy, supporting social and environmental value creation for a long-term economic development and respecting all stakeholders |
| | INTESA M SANDAOLO |

The Group at a glance: Financial Highlights

| Total Assets euro 1,057,595 m | | ~ 20.7 million | ~ 13.5 million in Italy |
|---|----------|--|-------------------------|
| Loans to Customers euro 463,297 m | | Customers | ~ 7.2 million abroad |
| Direct Deposits from Banking Business | Intesa | | |
| euro 531,612 m Direct Deposits from Insurance Business and Technical Reserves | Sanpaolo | 5,255 Branches | 4,258 in Italy |
| euro 204,198 m Shareholders' Equity ⁽¹⁾ | | Branches | 997 abroad |
| euro 66,232 m 1H21 Net Income euro 3,023 m | | Market Capitalisation ⁽²⁾ euro 47.7 bn | |

Figures as at 30 June 2021 (1) Including Net Income (2) As at 30 September 2021

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The Group at a glance: Ratings

| DBRS Morningstar | Long-term senior preferred (unsecured) Short-term Trend LT senior preferred (unsecured) Trend Short-term | BBB (high) R-1 (low) Negative Negative |
|-----------------------|---|---|
| Fitch Ratings | Long-term senior preferred (unsecured) Short-term Viability Outlook LT senior preferred (unsecured) | BBB- F3 bbb- Stable |
| Moody's | Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured) | Baa1 P-2 Stable |
| S&P Global Ratings | Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured) | BBB A-2 Stable |

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Leadership in Italy built on long-standing relationships with customers



Figures as at 30 June 2021 (1) Including bonds (2) Figures as at 31 March 2021 (3) Mutual funds; figures as at 31 March 2021

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European scale

| EUROZONE RANKING | | BANKS' MARKET CAPITALISATION (euro bn) | |
|------------------|----------------------|--|------|
| | HSBC | | 92.7 |
| | Sberbank | 87 | .4 |
| 1 | BNP Paribas | 69.3 | |
| 2 | Banco Santander | 54.4 | |
| | UBS | 51.4 | |
| 3 | ING | 49.1 | |
| 4 | Intesa Sanpaolo | 47.7 | |
| 5 | Nordea Bank | 45.2 | |
| | Lloyds Banking Group | 38.5 | |
| 6 | BBVA | 38.1 | |
| | Barclays | 37.2 | |
| 7 | Crédit Agricole | 36.9 | |
| 8 | KBC | 32.5 | |
| | DNB | 30.6 | |
| | NatWest | 30.0 | |
| | SEB | 26.8 | |
| 9 | UniCredit | 25.7 | |
| 10 | Société Générale | 23.2 | |
| 11 | Deutsche Bank | 22.8 | |
| | Credit Suisse | 22.8 | |
| 12 | Caixabank | 21.6 | |
| | Swedbank | 19.8 | |
| | Svenska Handelsb. | 19.2 | |
| 13 | Erste Bank | 16.4 | |
| | Standard Chartered | 15.6 | |

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Corporate Governance: Board of Directors, Management Control Committee and Internal Committees

Board of Directors and Management Control Committee appointed on 30/04/2019

Gian Maria Gros-Pietro Paolo Andrea Colombo Carlo Messina⁽¹⁾ Franco Ceruti Rossella Locatelli Luciano Nebbia Bruno Picca Livia Pomodoro Maria Alessandra Stefanelli **Guglielmo Weber** Daniele Zamboni⁽⁴⁾ Maria Mazzarella ⁽⁴⁾ Anna Gatti⁽⁴⁾ Andrea Sironi⁽⁵⁾ Fabrizio Mosca Milena Teresa Motta Maria Cristina Zoppo Alberto Maria Pisani⁽⁴⁾ Roberto Franchini (6) (7)

Chairman Deputy Chairperson (2) (3) **Managing Director and CEO** Director Director (3) Director Director (2) Director (3) Director (3) Director (3) Director (2)(3) Director (3) Director (3) Director (3) Director and MCC member (2) (3) Director and MCC member (2) (3) Director and MCC member ^{(2) (3)} Director and MCC Chairman⁽²⁾⁽³⁾ Director and MCC member (2) (3)

Nomination Committee

| Livia Pomodoro Paolo Andrea Colombo Gian Maria Gros-Pietro Maria Mazzarella ⁽⁴⁾ Bruno Picca | Chair ⁽³⁾ Member ^{(2) (3)} Member ⁽³⁾ Member ⁽²⁾ |
|--|---|
| Remuneration Committee | |
| Paolo Andrea Colombo Franco Ceruti Anna Gatti ⁽⁴⁾ Luciano Nebbia Andrea Sironi ⁽⁸⁾ | Chair ^{(2) (3)} Member Member ⁽³⁾ Member ⁽³⁾ |
| Risks Committee | |
| Rossella Locatelli Franco Ceruti Bruno Picca Guglielmo Weber Daniele Zamboni ⁽⁴⁾ | Chair ⁽³⁾ Member Member ⁽²⁾ Member ⁽³⁾ Member ^{(2) (3)} |
| Committee for transactions with rela | ted narties |

Committee for transactions with related parties

| Daniele Zamboni ⁽⁴⁾ | Chair ^{(2) (3)} |
|---------------------------------|--------------------------|
| Rossella Locatelli | Member ⁽³⁾ |
| Maria Mazzarella ⁽⁴⁾ | Member ⁽³⁾ |
| Maria Alessandra Stefanelli | Member ⁽³⁾ |
| Andrea Sironi ⁽⁸⁾ | Member ⁽³⁾ |

(1) Was appointed Managing Director and CEO by the Board of Directors on 2 May 2019. He is the only executive director on the Board

(2) Is enrolled on the Register of Statutory Auditors and has practiced as an auditor or been a member of the supervisory body of a limited company

(3) Meets the independence requirements pursuant to Article 13.4.3 of the Articles of Association, the Corporate Governance Code and Article 148, third paragraph, of Legislative Decree 24 February 1998 no 58

(4) Is a representative of the Minority List

(5) Was appointed as a Director at the Shareholders' Meeting of 27 April 2020, following co-option by the Board of Directors on 2 December 2019

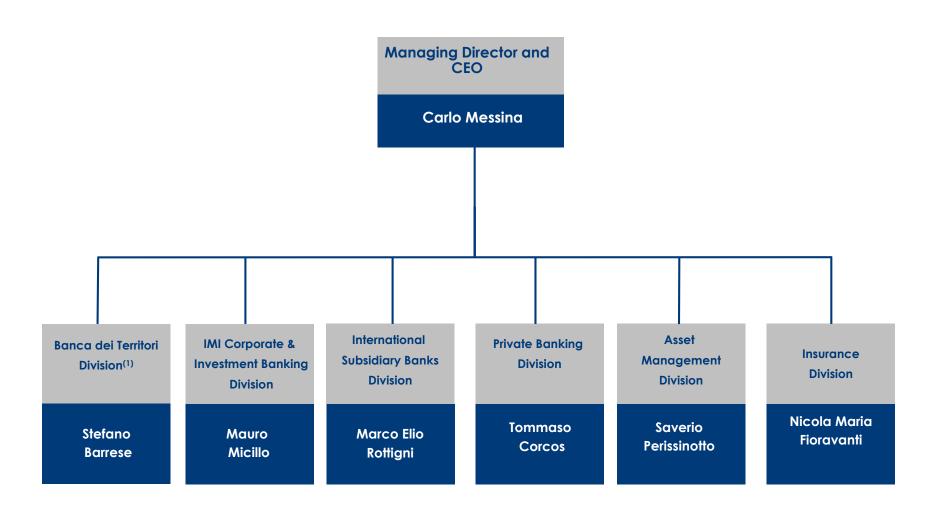
(6) Was appointed as a Director at the Shareholders' Meeting of 27 April 2020 replacing Corrado Gatti who had ceased to hold office

(7) Minorities representative

(8) Member of the Committee with effect from 18 December 2019, following co-option by the Board of Directors. Confirmed member of the Committee by the Board of Directors on 4 May after his appointment as a Board Director by the Shareholders' Meeting.

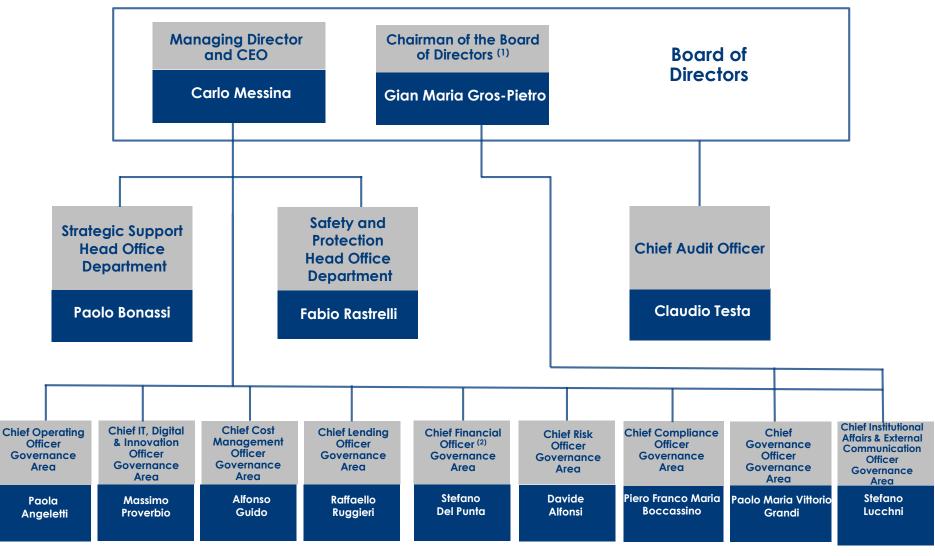


A customer-oriented organisation



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Central Structures



(1) Chairman's Technical Secretariat (G. Paladino) reports to the Chairman of the Board of Directors

(2) Manager responsible for preparing the Company's financial reports Fabrizio Dabbene reports to the Chief Financial Officer



The Banca dei Territori Division

| Retail ⁽¹⁾ | 13.4 million | Instant Banking |
|--------------------------|--------------------|--------------------------|
| Exclusive ⁽²⁾ | Customers 3,964 | Gruppo INTESA 🔝 SNNBAOLO |
| SME ⁽³⁾ | Branches | Direct channels |

Focus on the market and centrality of the territory for stronger relations with individuals, small and medium-sized enterprises and non-profit entities

Figures as at 30 June 2021

- (1) Retail customers: individual customers with financial assets up to 250,000 euro and annual net income of less than 50,000 euro, enterprises with low-complexity needs
- (2) Exclusive customers: individual customers with financial assets between 250,000 and one million euro or annual net income of more than 50,000 euro
- (3) SME customers: enterprises with group turnover of 350 million euro or less



The Banca dei Territori Division

Retail Exclusive

3,351 branches dedicated to 13 million Retail and Exclusive customers

SME

283 branches dedicated to 183,000 SME customers ⁽¹⁾, 224 branches dedicated to 79,000 customers in the agribusiness sector and 106 branches serving approximately 97,000 Non-profit customers



The Banca dei Territori Division: 12 Regional Governance Centres

| GOVERNANCE CENTRES | MANAGER | BRANCHES |
|---|----------------------|----------|
| | | |
| North Lombardia | Tito Nocentini | 267 |
| South Lombardia | Marco Franco Nava | 237 |
| Milano and Province | Gianluigi Venturini | 303 |
| North Piemonte, Valle d'Aosta and Sardegna | Teresio Testa | 299 |
| South Piemonte and Liguria | Andrea Perusin | 247 |
| West Veneto and Trentino-Alto Adige | Roberto Gabrielli | 311 |
| East Veneto and Friuli-Venezia Giulia | Francesca Nieddu | 271 |
| Emilia Romagna and Marche | Cristina Balbo | 434 |
| Toscana and Umbria | Luca Severini | 395 |
| Lazio and Abruzzo | Pierluigi Monceri | 402 |
| Basilicata, Puglia and Molise | Alberto Pedroli | 281 |
| Campania, Calabria and Sicilia | Giuseppe Mario Nargi | 517 |

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| International Department ⁽¹⁾ | 17,000 | Global Transaction Banking |
|---|-----------|--|
| Nicola Doninelli | Customers | Stefano Favale |
| | and 27 | Global Banking & Sovereign Institutions Andrea Mayr |
| Global Corporate ⁽²⁾ | Branches | Global Markets & Investment Banking |
| Richard Zatta | in Italy | Massimo Mocio |

A global partner for corporates, financial institutions and public administration, including internationally through a specialist network of branches, representative offices, and subsidiaries focused on corporate banking

Figures as at 30 June 2021

(1) Foreign branches, representative offices and corporate banks

(2) Corporates with a turnover higher than 350 million euro and grouped, in accordance with a sector-based model, in the following 8 industries: Automotive & Industrials; Basic Materials & Healthcare; Food & Beverage and Distribution; Retail & Luxury; Infrastructure & Real Estate Partners; Public Finance; Energy; Telecom, Media & Technology



The international network spread across 25 countries

| CORPORATE BANKS | | DIRECT BE | ANCHES | REPRESENTATIVE | OFFICES ⁽³⁾ |
|---|-------------------------|--|--------------------|--|------------------------|
| INTESA SANDAOLO BANK IRELAND INTESA SANDAOLO BRASIL SA | European Hub (Milan) | Frankfurt Madrid Nice ⁽²⁾ | Paris Warsaw | | |
| BANK LUXEMBOURG | UK & MEA | Abu Dhabi Doha Dubai | Istanbul London | Beirut Cairo | Moscow |
| | Hong Kong Hub | Hong Kong Shanghai Singapore | Sydney Tokyo | Beijing Ho Chi Minh City Jakarta | Mumbai Seoul |
| | New York Hub | New York | | Washington D.C. | |

Figures as at 30 June 2021 (1) Russian Federation (2) The Nice branch ceased to operate on 31 August 2021 (3) The Representative Offices include European Regulatory & Public Affairs in Brussels



Commercial & Transaction Banking



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Global Markets & Investment Banking

| Capital Markets | | Investment Banking and | |
|--------------------------------------|-------------------------------------|------------------------|--|
| Markets | Solutions | Structured Finance | |
| Equity | Hedging Solutions | M&A Advisory | |
| | Investment & Liquidity Solutions | | |
| Fixed Income | Loan Management & Advisory | Equity Capital Markets | |
| Commodities | Loan Syndication | | |
| | Risk Transfer & | Debt Capital Markets | |
| Foreign Exchange | Financing | | |
| | Securitization | | |
| Investment products for distribution | Solutions & Financing | Structured Finance | |

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The International Subsidiary Banks Division



Strategic international presence in commercial banking in Central Eastern Europe and Middle Eastern and North African areas



The International Subsidiary Banks Division

| Country | e Bank | Manager | Total Assets (euro m) | Ranking (by Total Assets) | Branches | Customers |
|------------------------|---|-------------------|--------------------------|------------------------------|----------|-----------|
| Albania | INTESA SANPAOLO BANK Albania | Alessandro D'Orio | a 1,566 | 4 | 35 | 241,000 |
| Bosnia an Herzegovi | d INTESA SANPAOLO BANKA na Bosna i Hercegovina | Marco Trevisan | 1,234 | 5 | 47 | 158,000 |
| Croatia | M PRIVREDNA BANKA ZAGREB | Dinko Lucić | 13,002 | 2 | 157 | 1,673,000 |
| Egypt | Malexbank منك الإسكندرية | Dante Campion | i 5,960 | 5 | 175 | 1,661,000 |
| Hungary | CIB BANK | Pál Simák | 6,802 | 7 | 63 | 439,000 |
| Moldova | m EXIMBANK | Marco Santini | 213 | 6 | 17 | 76,000 |

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The International Subsidiary Banks Division

| Country | Bank | Manager | Total Assets (euro m) | Ranking (by Total Assets) | Branches | Customers |
|----------|-------------------------|---------------------|--------------------------|------------------------------|----------|-----------|
| Romania | Romania | Danut – Leonard Sar | ndu 1,375 | | 32 | 64,000 |
| Serbia | BANCA INTESA Beograd | Draginja Djuric | 6,497 | 1 | 154 | 1,368,000 |
| Slovakia | M VÚB BANKA | Alexander Resch | 20,508 | 2 | 170 | 1,092,000 |
| Slovenia | M INTESA SANPAOLO BANK | Josef Kausich | 3,433 | 5 | 46 | 185,000 |
| Ukraine | m PRAVEX BANK | Stefano Burani | 247 | | 45 | 78,000 |



The Private Banking Division

| | 120,000 Customers | Fideuram Tommaso Corcos |
|---|-----------------------------|--|
| Private and High Net Worth Individuals | 275 Branches | FIDEURAM |
| | 6,630 private bankers | SIREF Fiduciaria Gianluca La Calce SIREF FIDUCIARIA |

The Division serves the customer segment consisting of Private clients and High Net Worth Individuals with the offering of products and services tailored for this segment. Its international business is carried out through the Reyl and Intesa Sanpaolo Private Bank (Suisse) Morval hub



The Asset Management Division



Asset management solutions targeted at the Group's customers, commercial networks outside the Group, and the institutional clientele

Figures as at 30 June 2021

(1) The parent company Eurizon Capital SGR controls Eurizon Capital S.A., Epsilon SGR, Eurizon Asset Management Slovakia, Eurizon Asset Management Hungary, PBZ Invest, Eurizon Capital Real Asset SGR, Eurizon SLJ Capital LTD and Eurizon Capital Asia Limited





The Insurance Division



Insurance and pension products tailored for the Group's clients

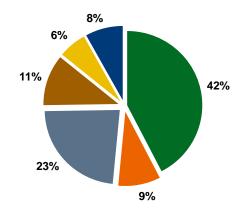
Figures as at 30 June 2021



Breakdown of consolidated results as at 30 June 2021

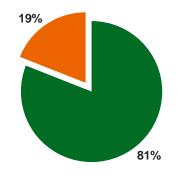
Operating Income

Breakdown by Business Area ⁽¹⁾



- Banca dei Territori Division⁽²⁾
- International Subsidiary Banks Division
- IMI Corporate & Investment Banking Division
- Private Banking Division
- Asset Management Division
- Insurance Division

Breakdown by Geographical Area





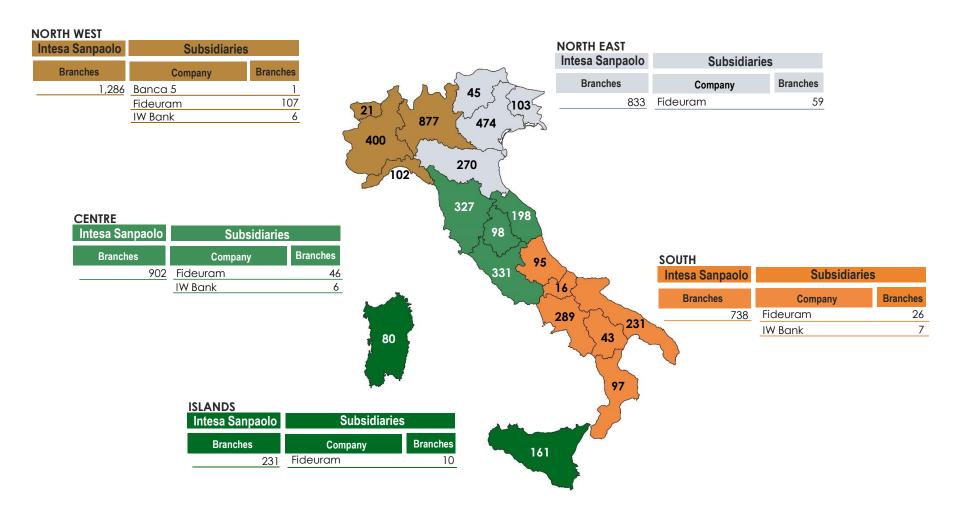
Figures may not add up exactly due to rounding differences

(1) Excluding the Corporate Centre

(2) Domestic Commercial Banking

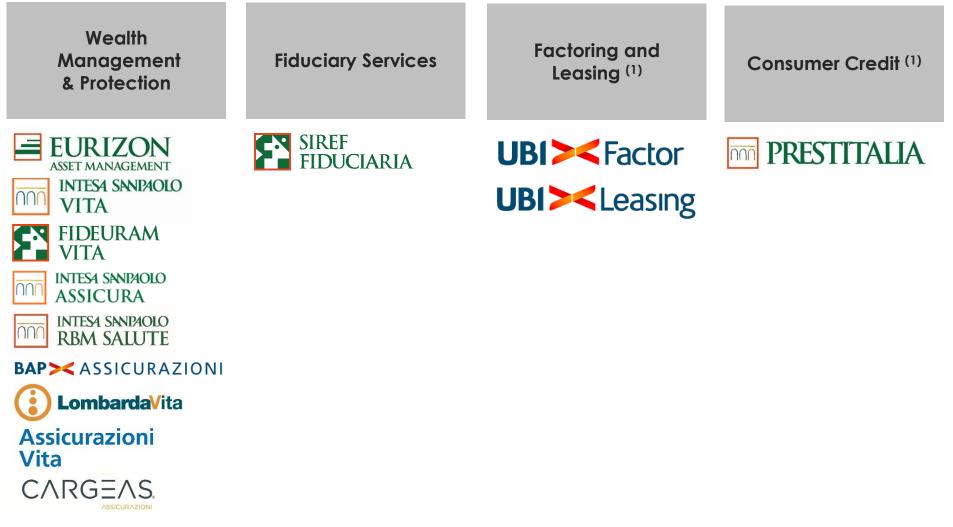


The Group Italian network



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The Group product companies in Italy





The Group International network

EUROPE

| Direct Branches | Representative Offices |
|------------------------|-------------------------|
| Frankfurt | Brussels ⁽²⁾ |
| Istanbul | Moscow |
| London | |
| Madrid | |
| Nice ⁽¹⁾ | |
| Paris | |
| Warsaw | |

| Country | Subsidiaries | Branches | |
|---|--|----------|--|
| Albania | Intesa Sanpaolo Bank Albania | 35 | |
| Bosnia and Herzegovin | Bosnia and Herzegovina Intesa Sanpaolo Banka Bosna i Hercegovina | | |
| Croatia | Privredna Banka Zagreb | 157 | |
| Czech Republic | VUB Banka | 1 | |
| Hungary | CIB Bank | 63 | |
| Ireland | Intesa Sanpaolo Bank Ireland | 1 | |
| Luxembourg | Fideuram Bank Luxembourg Intesa Sanpaolo Bank Luxembourg | 1 1 | |
| Moldova | Moldova Eximbank | | |
| Romania Intesa Sanpaolo Bank Romania | | 32 | |
| Russian Federation_Banca Intesa | | 28 | |
| Serbia | Serbia Banca Intesa Beograd | | |
| Slovakia | VUB Banka | 169 | |
| Slovenia | Intesa Sanpaolo Bank | 46 | |
| Switzerland | Reyl Intesa Sanpaolo Private Bank (Suisse) Morval | 3 2 | |
| The Netherlands | Intesa Sanpaolo Bank Luxembourg | 1 | |
| Ukraine | Pravex Bank | 45 | |
| United Kingdom Intesa Sanpaolo Private Bank (Suisse) Morval | | 1 | |

AFRICA

| Representative Offices | Country | Subsidiaries | Branches |
|------------------------|---------|--------------------|----------|
| Cairo | Egypt | Bank of Alexandria | 175 |

Figures as at 30 June 2021

(1) The Nice branch ceased to operate on 31 August 2021

(2) European Regulatory & Public Affairs



| A٨ | ٨E | RIC | CA |
|----|----|-----|----|
| | | | |

New York

| Direct | Bra | nc | he |
|--------|-----|----|----|
| | | | |

Representative Offices Washington D.C.

| Country | Subsidiaries | Branches |
|---------|------------------------|----------|
| Brazil | Intesa Sanpaolo Brasil | 1 |

ASIA

AUSTRALIA/OCEANIA

| Direct | Branches | |
|--------|----------|--|
| | | |

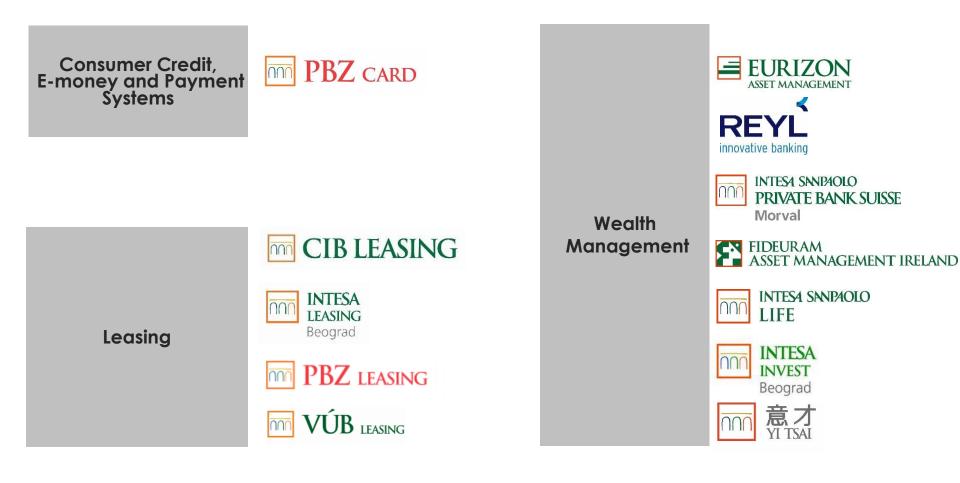
Sydney

Direct BranchesRepresentative OfficesAbu DhabiBeijingDohaBeirutDubaiHo Chi Minh CityHong KongJakartaShanghaiMumbaiSingaporeSeoulTokyoItal Singapore

| Country | Subsidiaries | Branches |
|---------|---------------------|----------|
| UAE | Reyl | 1 |

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International presence of the Group product companies



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