

### Italian Leader with a European Scale

Updated as at 1 October 2021

# The history of Intesa Sanpaolo



(1) Intesa Sanpaolo acquired control of UBI Banca on 5 August 2020 and merged it by incorporation on 12 April 2021



# Italian banking leader of European scale

The Leader in Italy	<ul> <li>Leader in all segments with a market share of 22% in customer deposits and 21% in customer loans</li> <li>Leadership in most attractive products</li> <li>Strong capital base and asset quality</li> </ul>
Unique Customer Reach	<ul> <li>Largest domestic network: approximately 4,300 branches serving 13.5 million clients, and 19% market share<sup>(1)</sup></li> <li>Best branch footprint making the Group truly nationwide: market share ≥ 12%<sup>(1)</sup> in 19 out of 20 regions</li> <li>High penetration of local markets: market share ≥ 5%<sup>(1)</sup> in 106 out of 107 provinces</li> </ul>
Strategic International Presence	Strategic international presence, with approximately 1,000 branches and 7.2 million customers, comprising subsidiaries operating in commercial banking in 12 countries in Central Eastern Europe and Middle Eastern and North African areas and an international network of specialists in support of corporate customers across 25 countries, in particular in the Middle East and North Africa and in those areas where Italian companies are most active, such as the United States, Brazil, Russia, India and China



### Solid value creation for all stakeholders

Clients	<ul> <li>A real-economy Bank that supports the real economy, leveraging a strong balance sheet to match healthy credit demand, and manages the financial wealth of clients with care</li> <li>A simple yet innovative Bank, acting with a truly multi-channel model</li> </ul>
Shareholders	<ul> <li>A Bank with sustainable profitability in which operating performance, productivity, risk profile, liquidity and solidity/leverage are carefully balanced</li> <li>Strong and increasing cash dividend distribution over the course of the 2014-2017 Business Plan: 1.2bn euro paid for 2014, 2.4bn euro paid for 2015, 3bn euro paid for 2016 and 3.4bn euro paid for 2017. In the 2018-2021 Business Plan, commitment to paying out 85% of net income as cash dividends for 2018, 80% for 2019, 75% for 2020 and 70% for 2021: 3.4bn euro of dividends paid for 2018 and net income for the financial year 2019 allocated to reserves, in compliance with the ECB recommendation dated 27 March 2020 on dividend policy, then replaced by the recommendation dated 15 December 2020 in force till 30 September 2021. For 2020, 694m euro in cash dividends paid out in May 2021, the maximum distributable amount established in the ECB recommendation dated 15 December 2020 and in force until 30 September 2021, and a Shareholders' Meeting has been convened for 14 October 2021 to discuss a proposal regarding a cash distribution from reserves of 1,935m euro which, in addition to the aforementioned dividends, leads to the payment of a total amount corresponding to a payout ratio of 75% of the 3,505m euro adjusted net income.</li> </ul>
Employees	<ul> <li>Empowered and motivated people through training, job re-allocation, acknowledgement of individual merit in career development, flexibility programs and upgrade of long-term incentives linked to productivity and results</li> </ul>
Society and Environment	<ul> <li>A Bank with a distinctive identity/reputation, committed to contributing to the growth and development of the economy and society</li> <li>CSR deeply rooted in all business areas and staff functions, embedded in the Bank's strategy, supporting social and environmental value creation for a long-term economic development and respecting all stakeholders</li> </ul>
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# The Group at a glance: Financial Highlights

Total Assets euro 1,057,595 m		~ 20.7 million	~ 13.5 million in Italy
Loans to Customers euro 463,297 m		Customers	~ 7.2 million abroad
Direct Deposits from Banking Business	Intesa		
euro 531,612 m Direct Deposits from Insurance Business and Technical Reserves	Sanpaolo	5,255 Branches	4,258 in Italy
euro 204,198 m Shareholders' Equity <sup>(1)</sup>		Branches	997 abroad
euro 66,232 m 1H21 Net Income euro 3,023 m		Market Capitalisation <sup>(2)</sup> euro 47.7 bn	

Figures as at 30 June 2021 (1) Including Net Income (2) As at 30 September 2021

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## The Group at a glance: Ratings

DBRS Morningstar	Long-term senior preferred (unsecured) Short-term Trend LT senior preferred (unsecured) Trend Short-term	BBB (high) R-1 (low) Negative Negative
Fitch Ratings	Long-term senior preferred (unsecured) Short-term Viability Outlook LT senior preferred (unsecured)	BBB- F3 bbb- Stable
Moody's	Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured)	Baa1 P-2 Stable
S&P Global Ratings	Long-term senior preferred (unsecured) Short-term Outlook LT senior preferred (unsecured)	BBB A-2 Stable

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#### Leadership in Italy built on long-standing relationships with customers



Figures as at 30 June 2021 (1) Including bonds (2) Figures as at 31 March 2021 (3) Mutual funds; figures as at 31 March 2021

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#### **European scale**

EUROZONE RANKING		BANKS' MARKET CAPITALISATION (euro bn)	
	HSBC		92.7
	Sberbank	87	.4
1	BNP Paribas	69.3	
2	Banco Santander	54.4	
	UBS	51.4	
3	ING	49.1	
4	Intesa Sanpaolo	47.7	
5	Nordea Bank	45.2	
	Lloyds Banking Group	38.5	
6	BBVA	38.1	
	Barclays	37.2	
7	Crédit Agricole	36.9	
8	KBC	32.5	
	DNB	30.6	
	NatWest	30.0	
	SEB	26.8	
9	UniCredit	25.7	
10	Société Générale	23.2	
11	Deutsche Bank	22.8	
	Credit Suisse	22.8	
12	Caixabank	21.6	
	Swedbank	19.8	
	Svenska Handelsb.	19.2	
13	Erste Bank	16.4	
	Standard Chartered	15.6	

#### INTESA M SANDAOLO

#### Corporate Governance: Board of Directors, Management Control Committee and Internal Committees

#### Board of Directors and Management Control Committee appointed on 30/04/2019

Gian Maria Gros-Pietro Paolo Andrea Colombo Carlo Messina<sup>(1)</sup> Franco Ceruti Rossella Locatelli Luciano Nebbia Bruno Picca Livia Pomodoro Maria Alessandra Stefanelli **Guglielmo Weber** Daniele Zamboni<sup>(4)</sup> Maria Mazzarella <sup>(4)</sup> Anna Gatti<sup>(4)</sup> Andrea Sironi<sup>(5)</sup> Fabrizio Mosca Milena Teresa Motta Maria Cristina Zoppo Alberto Maria Pisani<sup>(4)</sup> Roberto Franchini (6) (7)

Chairman Deputy Chairperson (2) (3) **Managing Director and CEO** Director Director (3) Director Director (2) Director (3) Director (3) Director (3) Director (2)(3) Director (3) Director (3) Director (3) Director and MCC member (2) (3) Director and MCC member (2) (3) Director and MCC member <sup>(2) (3)</sup> Director and MCC Chairman<sup>(2)(3)</sup> Director and MCC member (2) (3)

#### **Nomination Committee**

Livia Pomodoro Paolo Andrea Colombo Gian Maria Gros-Pietro Maria Mazzarella <sup>(4)</sup> Bruno Picca	Chair <sup>(3)</sup> Member <sup>(2) (3)</sup> Member <sup>(3)</sup> Member <sup>(2)</sup>
Remuneration Committee	
Paolo Andrea Colombo Franco Ceruti Anna Gatti <sup>(4)</sup> Luciano Nebbia Andrea Sironi <sup>(8)</sup>	Chair <sup>(2) (3)</sup> Member Member <sup>(3)</sup> Member <sup>(3)</sup>
Risks Committee	
Rossella Locatelli Franco Ceruti Bruno Picca Guglielmo Weber Daniele Zamboni <sup>(4)</sup>	Chair <sup>(3)</sup> Member Member <sup>(2)</sup> Member <sup>(3)</sup> Member <sup>(2) (3)</sup>
Committee for transactions with rela	ted narties

#### Committee for transactions with related parties

Daniele Zamboni <sup>(4)</sup>	Chair <sup>(2) (3)</sup>
Rossella Locatelli	Member <sup>(3)</sup>
Maria Mazzarella <sup>(4)</sup>	Member <sup>(3)</sup>
Maria Alessandra Stefanelli	Member <sup>(3)</sup>
Andrea Sironi <sup>(8)</sup>	Member <sup>(3)</sup>

(1) Was appointed Managing Director and CEO by the Board of Directors on 2 May 2019. He is the only executive director on the Board

(2) Is enrolled on the Register of Statutory Auditors and has practiced as an auditor or been a member of the supervisory body of a limited company

(3) Meets the independence requirements pursuant to Article 13.4.3 of the Articles of Association, the Corporate Governance Code and Article 148, third paragraph, of Legislative Decree 24 February 1998 no 58

(4) Is a representative of the Minority List

(5) Was appointed as a Director at the Shareholders' Meeting of 27 April 2020, following co-option by the Board of Directors on 2 December 2019

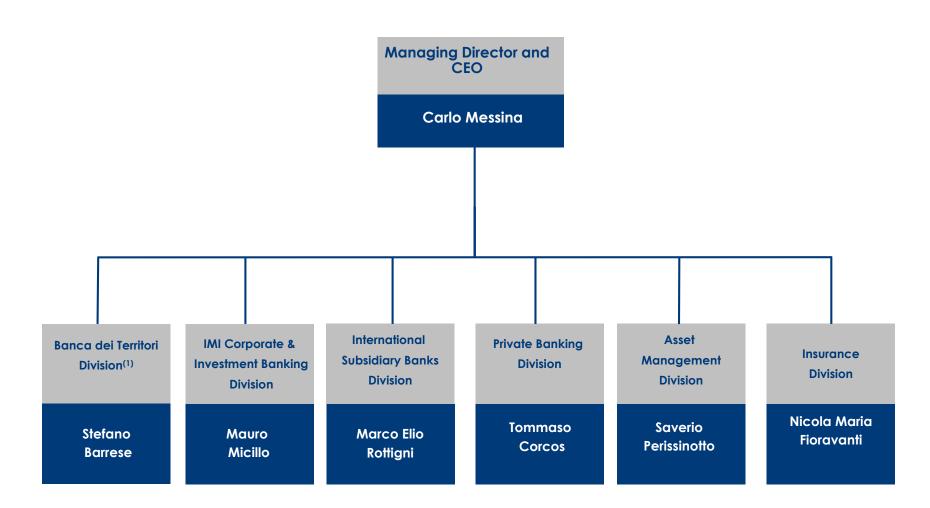
(6) Was appointed as a Director at the Shareholders' Meeting of 27 April 2020 replacing Corrado Gatti who had ceased to hold office

(7) Minorities representative

(8) Member of the Committee with effect from 18 December 2019, following co-option by the Board of Directors. Confirmed member of the Committee by the Board of Directors on 4 May after his appointment as a Board Director by the Shareholders' Meeting.

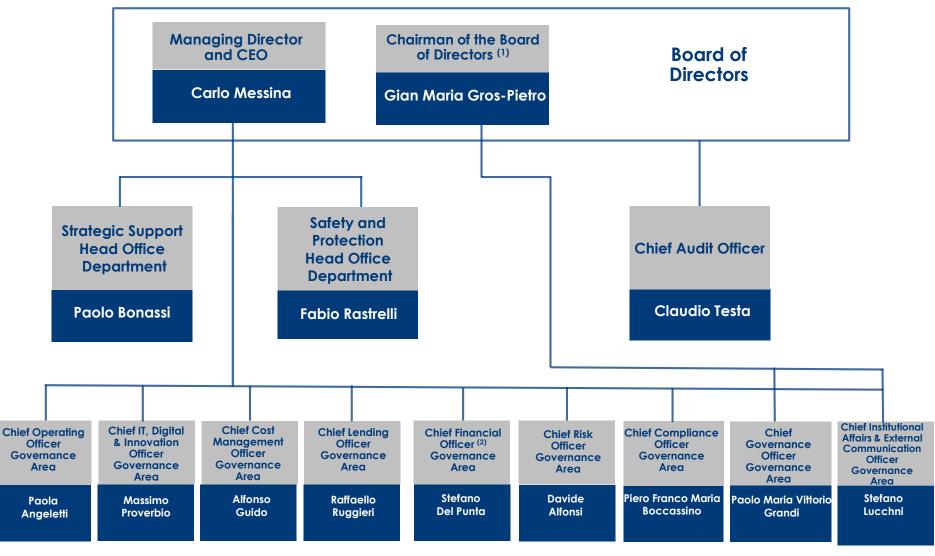


### A customer-oriented organisation



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#### **Central Structures**



(1) Chairman's Technical Secretariat (G. Paladino) reports to the Chairman of the Board of Directors

(2) Manager responsible for preparing the Company's financial reports Fabrizio Dabbene reports to the Chief Financial Officer



### The Banca dei Territori Division

Retail <sup>(1)</sup>	13.4 million	Instant Banking
Exclusive <sup>(2)</sup>	Customers 3,964	Gruppo INTESA 🔝 SNNBAOLO
SME <sup>(3)</sup>	Branches	Direct channels

Focus on the market and centrality of the territory for stronger relations with individuals, small and medium-sized enterprises and non-profit entities

Figures as at 30 June 2021

- (1) Retail customers: individual customers with financial assets up to 250,000 euro and annual net income of less than 50,000 euro, enterprises with low-complexity needs
- (2) Exclusive customers: individual customers with financial assets between 250,000 and one million euro or annual net income of more than 50,000 euro
- (3) SME customers: enterprises with group turnover of 350 million euro or less



#### The Banca dei Territori Division

#### Retail Exclusive

3,351 branches dedicated to 13 million Retail and Exclusive customers

#### SME

283 branches dedicated to 183,000 SME customers <sup>(1)</sup>, 224 branches dedicated to 79,000 customers in the agribusiness sector and 106 branches serving approximately 97,000 Non-profit customers



#### The Banca dei Territori Division: 12 Regional Governance Centres

GOVERNANCE CENTRES	MANAGER	BRANCHES
North Lombardia	Tito Nocentini	267
South Lombardia	Marco Franco Nava	237
Milano and Province	Gianluigi Venturini	303
North Piemonte, Valle d'Aosta and Sardegna	Teresio Testa	299
South Piemonte and Liguria	Andrea Perusin	247
West Veneto and Trentino-Alto Adige	Roberto Gabrielli	311
East Veneto and Friuli-Venezia Giulia	Francesca Nieddu	271
Emilia Romagna and Marche	Cristina Balbo	434
Toscana and Umbria	Luca Severini	395
Lazio and Abruzzo	Pierluigi Monceri	402
Basilicata, Puglia and Molise	Alberto Pedroli	281
Campania, Calabria and Sicilia	Giuseppe Mario Nargi	517

#### INTESA 🚾 SANPAOLO

International Department <sup>(1)</sup>	17,000	Global Transaction Banking
Nicola Doninelli	Customers	Stefano Favale
	and 27	Global Banking & Sovereign Institutions Andrea Mayr
Global Corporate <sup>(2)</sup>	Branches	Global Markets & Investment Banking
Richard Zatta	in Italy	Massimo Mocio

A global partner for corporates, financial institutions and public administration, including internationally through a specialist network of branches, representative offices, and subsidiaries focused on corporate banking

Figures as at 30 June 2021

(1) Foreign branches, representative offices and corporate banks

(2) Corporates with a turnover higher than 350 million euro and grouped, in accordance with a sector-based model, in the following 8 industries: Automotive & Industrials; Basic Materials & Healthcare; Food & Beverage and Distribution; Retail & Luxury; Infrastructure & Real Estate Partners; Public Finance; Energy; Telecom, Media & Technology



The international network spread across 25 countries

CORPORATE BANKS		DIRECT BE	ANCHES	REPRESENTATIVE	OFFICES <sup>(3)</sup>
INTESA SANDAOLO BANK IRELAND INTESA SANDAOLO BRASIL SA	European Hub (Milan)	Frankfurt Madrid Nice <sup>(2)</sup>	Paris Warsaw		
BANK LUXEMBOURG	UK & MEA	Abu Dhabi Doha Dubai	Istanbul London	Beirut Cairo	Moscow
	Hong Kong Hub	Hong Kong Shanghai Singapore	Sydney Tokyo	Beijing Ho Chi Minh City Jakarta	Mumbai Seoul
	New York Hub	New York		Washington D.C.	

Figures as at 30 June 2021 (1) Russian Federation (2) The Nice branch ceased to operate on 31 August 2021 (3) The Representative Offices include European Regulatory & Public Affairs in Brussels



#### **Commercial & Transaction Banking**



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**Global Markets & Investment Banking** 

Capital Markets		Investment Banking and	
Markets	Solutions	Structured Finance	
Equity	Hedging Solutions	M&A Advisory	
	Investment & Liquidity Solutions		
Fixed Income	Loan Management & Advisory	Equity Capital Markets	
Commodities	Loan Syndication		
	Risk Transfer &	Debt Capital Markets	
Foreign Exchange	Financing		
	Securitization		
Investment products for distribution	Solutions & Financing	Structured Finance	

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### The International Subsidiary Banks Division



Strategic international presence in commercial banking in Central Eastern Europe and Middle Eastern and North African areas



# The International Subsidiary Banks Division

Country	e Bank	Manager	Total Assets (euro m)	Ranking (by Total Assets)	Branches	Customers
Albania	INTESA SANPAOLO BANK Albania	Alessandro D'Orio	a 1,566	4	35	241,000
Bosnia an Herzegovi	d INTESA SANPAOLO BANKA na Bosna i Hercegovina	Marco Trevisan	1,234	5	47	158,000
Croatia	M PRIVREDNA BANKA ZAGREB	Dinko Lucić	13,002	2	157	1,673,000
Egypt	Malexbank منك الإسكندرية	Dante Campion	i 5,960	5	175	1,661,000
Hungary	CIB BANK	Pál Simák	6,802	7	63	439,000
Moldova	m EXIMBANK	Marco Santini	213	6	17	76,000

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# The International Subsidiary Banks Division

Country	Bank	Manager	Total Assets (euro m)	Ranking (by Total Assets)	Branches	Customers
Romania	Romania	Danut – Leonard Sar	ndu 1,375		32	64,000
Serbia	BANCA INTESA Beograd	Draginja Djuric	6,497	1	154	1,368,000
Slovakia	M VÚB BANKA	Alexander Resch	20,508	2	170	1,092,000
Slovenia	M INTESA SANPAOLO BANK	Josef Kausich	3,433	5	46	185,000
Ukraine	m PRAVEX BANK	Stefano Burani	247		45	78,000



#### **The Private Banking Division**

	120,000 Customers	Fideuram Tommaso Corcos
Private and High Net Worth Individuals	275 Branches	FIDEURAM
	6,630 private bankers	SIREF Fiduciaria Gianluca La Calce SIREF FIDUCIARIA

The Division serves the customer segment consisting of Private clients and High Net Worth Individuals with the offering of products and services tailored for this segment. Its international business is carried out through the Reyl and Intesa Sanpaolo Private Bank (Suisse) Morval hub



### The Asset Management Division



#### Asset management solutions targeted at the Group's customers, commercial networks outside the Group, and the institutional clientele

Figures as at 30 June 2021

(1) The parent company Eurizon Capital SGR controls Eurizon Capital S.A., Epsilon SGR, Eurizon Asset Management Slovakia, Eurizon Asset Management Hungary, PBZ Invest, Eurizon Capital Real Asset SGR, Eurizon SLJ Capital LTD and Eurizon Capital Asia Limited





#### **The Insurance Division**



Insurance and pension products tailored for the Group's clients

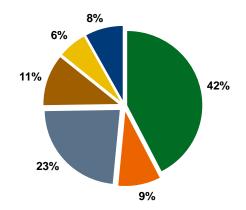
Figures as at 30 June 2021



#### Breakdown of consolidated results as at 30 June 2021

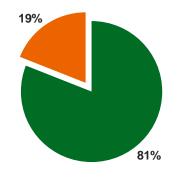
**Operating Income** 

#### Breakdown by Business Area <sup>(1)</sup>



- Banca dei Territori Division<sup>(2)</sup>
- International Subsidiary Banks Division
- IMI Corporate & Investment Banking Division
- Private Banking Division
- Asset Management Division
- Insurance Division

Breakdown by Geographical Area





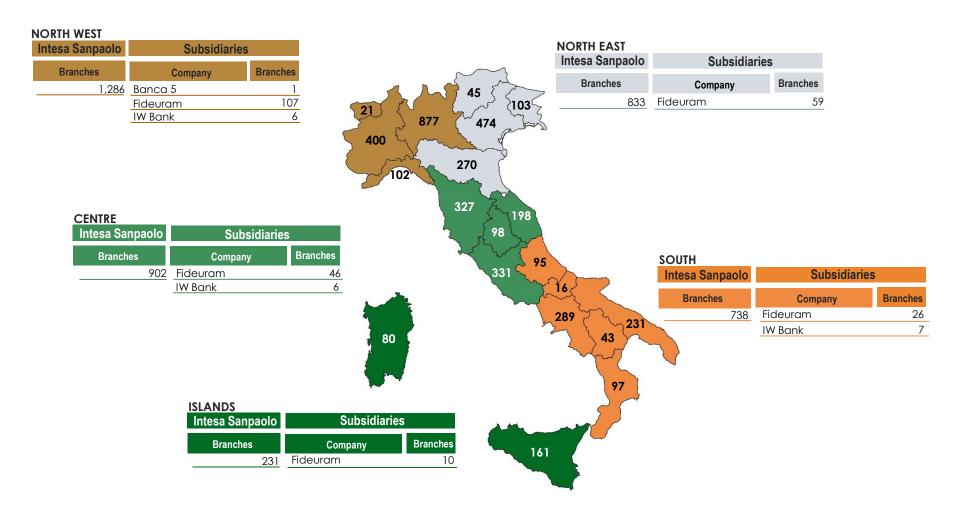
Figures may not add up exactly due to rounding differences

(1) Excluding the Corporate Centre

(2) Domestic Commercial Banking

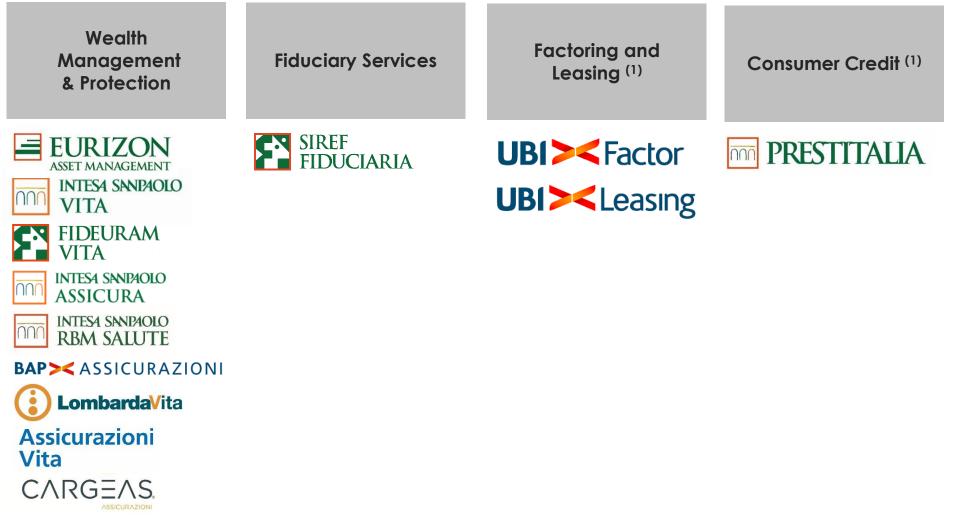


# The Group Italian network



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# The Group product companies in Italy





# The Group International network

#### EUROPE

<b>Direct Branches</b>	Representative Offices
Frankfurt	Brussels <sup>(2)</sup>
Istanbul	Moscow
London	
Madrid	
Nice <sup>(1)</sup>	
Paris	
Warsaw	

Country	Subsidiaries	Branches	
Albania	Intesa Sanpaolo Bank Albania	35	
Bosnia and Herzegovin	Bosnia and Herzegovina Intesa Sanpaolo Banka Bosna i Hercegovina		
Croatia	Privredna Banka Zagreb	157	
Czech Republic	VUB Banka	1	
Hungary	CIB Bank	63	
Ireland	Intesa Sanpaolo Bank Ireland	1	
Luxembourg	Fideuram Bank Luxembourg Intesa Sanpaolo Bank Luxembourg	1 1	
Moldova	Moldova Eximbank		
Romania Intesa Sanpaolo Bank Romania		32	
Russian Federation_Banca Intesa		28	
Serbia	Serbia Banca Intesa Beograd		
Slovakia	VUB Banka	169	
Slovenia	Intesa Sanpaolo Bank	46	
Switzerland	Reyl Intesa Sanpaolo Private Bank (Suisse) Morval	3 2	
The Netherlands	Intesa Sanpaolo Bank Luxembourg	1	
Ukraine	Pravex Bank	45	
United Kingdom Intesa Sanpaolo Private Bank (Suisse) Morval		1	

#### AFRICA

Representative Offices	Country	Subsidiaries	Branches
Cairo	Egypt	Bank of Alexandria	175

Figures as at 30 June 2021

(1) The Nice branch ceased to operate on 31 August 2021

(2) European Regulatory & Public Affairs



A٨	٨E	RIC	CA

New York

Direct	Bra	nc	he

**Representative Offices** Washington D.C.

Country	Subsidiaries	Branches
Brazil	Intesa Sanpaolo Brasil	1

ASIA

#### AUSTRALIA/OCEANIA

Direct	Branches	

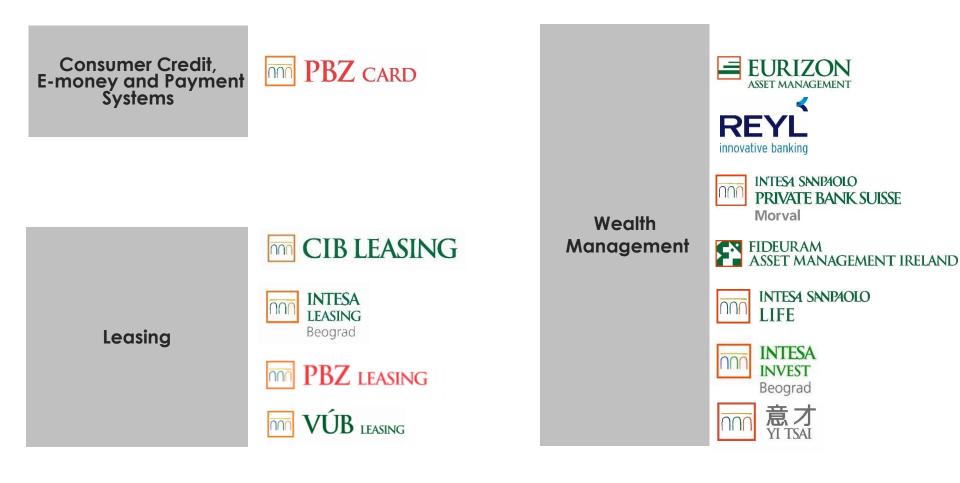
Sydney

# Direct BranchesRepresentative OfficesAbu DhabiBeijingDohaBeirutDubaiHo Chi Minh CityHong KongJakartaShanghaiMumbaiSingaporeSeoulTokyoItal Singapore

Country	<b>Subsidiaries</b>	Branches
UAE	Reyl	1

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#### International presence of the Group product companies



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