COMMUNITY

CONTRIBUTION TO THE COMMUNITY

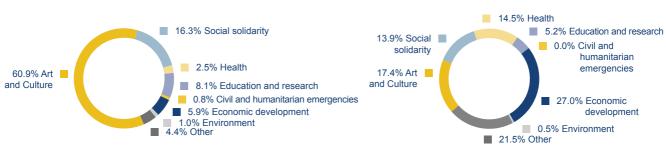
Contribution to the community by type [K euro]		2019		2018			2017		
	Italy	Abroad	Group	Italy	Abroad	Group	Italy	Abroad	Group
Monetary contribution to the community	83,304	2,820	86,124	58,964	2,721	61,685	46,775	2,862	49,637
Goods and services donated to the community	0	23	23	0	17	17	0	0	0
Time contributions	73	99	172	125	89	214	56	162	218
Operating costs	5,871	331	6,203	4,558	253	4,811	3,414	155	3,569
Overall contribution to the community	89,248	3,273	92,521	63,647	3,080	66,727	50,245	3,179	53,424

Total contribution to the community	92,521	66,727	53,424
Africa South America	896 2	789 19	724 23
Other European countries	646	612	671
European Union	90,977	65,307	52,006
Contribution to the community: geographic distribution [K euro]*	2019	2018	2017

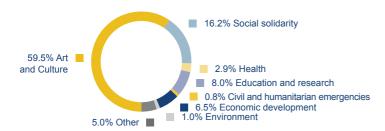
^{*} Data recorded based on the geographic area of the Group Bank making the contribution.

Monetary contribution to the community by area of activity [%]





Group

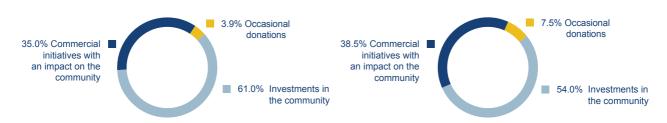


Monetary contribution to the community by area of activity [K euro]		2019			2018				
	Italy	Abroad	Group	Italy	Abroad	Group	Italy	Abroad	Group
Art and Culture	50,753	491	51,243	30,417	468	30,885	27,551	786	28,337
Social solidarity	13,584	392	13,976	8,786	278	9,064	5,335	167	5,502
Health	2,113	408	2,521	1,803	246	2,048	1,796	319	2,115
Education and research	6,772	146	6,918	8,790	242	9,032	4,386	301	4,687
Civil and humanitarian emergencies	705	0	705	798	3	801	780	0	780
Economic development	4,879	762	5,641	4,616	776	5,391	4,274	434	4,709
Environment	831	15	847	25	5	30	120	15	134
Other	3,667	605	4,272	3,730	703	4,433	2,533	840	3,373
Total monetary contribution to the community	83,304	2,820	86,124	58,964	2,721	61,685	46,775	2,862	49,637

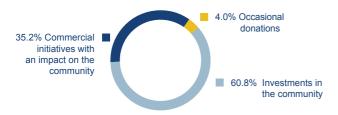
Monetary contribution to the community by reason [K euro]		2019		2018				2017		
	Italy	Abroad	Group	Italy	Abroad	Group	Italy	Abroad	Group	
Occasional donations	3,274	210	3,485	3,218	385	3,603	3,469	497	3,966	
Investments in the community	50,842	1,523	52,366	32,428	1,430	33,858	25,899	1,310	27,209	
Commercial initiatives with an impact on the community	29,188	1,086	30,274	23,318	906	24,224	17,407	1,055	18,462	
Total monetary contribution to the community	83,304	2,820	86,124	58,964	2,721	61,685	46,775	2,862	49,637	

Monetary contribution to the community by reason [%]

Italy Abroad



Group



Company voluntary work		2019		2018				2017		
	Italy	Abroad	Group	Italy	Abroad	Group	Italy	Abroad	Group	
Total monetary contribution of hours of company voluntary work [K euro]	73	99	172	125	89	214	56	162	218	
Hours of company voluntary work	2,190	8,142	10,332	2,897	9,626	12,523	1,843	15,213	17,056	
Staff involved in company voluntary work [No.]	295	1,198	1,493	393	931	1,324	252	1,295	1,547	

Indicators 102-9

MEDIA RELATIONS

Type [No.]	2019	2018	2017
Press releases and analysis	1,988	1,461	810
Press conferences and interviews	963	709	117
Speeches by managers at events covered by the press office	480	351	134

The 2019 and 2018 figures are not comparable with those of 2017 as the latter in the Press Releases item do not consider the details, in the Press Conferences item they do not include the interviews and in the Product and initiatives Presentation item they do not include all the Interventions of managers at events public followed by the Press Office.

SUPPLIERS

Total gross revenue (Group)	2019	2018
Total gross revenue [K euro]	2,488,000	2,784,000
Suppliers - Supplier Gate*	2019	2018
Suppliers [No.]	5,569	3,161
of which:		
Italy [No.]	3,572	2,860
Europe (excluding Italy) [No.]	1,871	239
Rest of the world [No.]	126	62
Share of orders from Europe to (Breakdown by supplier registred office)		
Europe [%]	98	98
Rest of the world [%]	2	2

^{*} The figures refer exclusively to suppliers whose registration with the Intesa Sanpaolo Group's Supplier Gate is ongoing or has been completed.