

2025 SASB indicators Index

In the table below Intesa Sanpaolo includes the information relating to the sectoral indicators, deemed applicable, required by the Sustainability Accounting Standards Board (SASB) with reference to the main sectors in which it operates: Asset Management & Custody Activities, Commercial Banks, Investment Banking & Brokerage and Consumer Finance.

Topic	SASB Code	References
Sector - Asset Management & Custody Activities		
Transparent Information & Fair Advice for Customers	FN-AC270a.1	During the reporting period, the Intesa Sanpaolo Group has not recorded any investment related investigations, consumer-initiated complaints, private civil litigations, or other regulatory proceedings
	FN-AC270a.2	Annual Report: pages 285-288; pages 291-295 Relationship with customers
	FN-AC270a.3	Annual Report: pages 291-295; pages 303-304
Employee Diversity & Inclusion	FN-AC330a.1	Annual Report: pages 234-236
Incorporation of Environmental, Social, and Governance Factors in Investment Management & Advisory	FN-AC410a.1	Annual Report: pages 298-299
	FN-AC410a.2	Annual Report: pages 296-302 Report on Corporate Governance and Ownership Structures: pages 89-91 Management of ESG and climate change related risks
	FN-AC410a.3	Annual Report: pages 166-173
Business Ethics	FN-AC510a.1	During the reporting period, the Intesa Sanpaolo Group was not the recipient of sanctions regarding the protection of competition Annual Report: pages 744-745
	FN-AC510a.2	Annual Report: pages 312-313 Code of Ethics: pages 28-29
Systemic Risk Management	FN-AC550a.1	Annual Report: pages 721-728
	FN-AC550a.2	Annual Report: pages 721-728 SDGs Report: pages 91-92
	FN-AC550a.3	Annual Report: page 60
	FN-AC550a.4	Annual Report: page 720
Activity Metrics	FN-AC-000.A	Annual Report: pages 519-520
	FN-AC-000.B	Annual Report: page 97

Topic	SASB Code	References
Sector - Commercial Banks		
Data Security	FN-CB230a.1	Annual Report: pages 285-288
	FN-CB230a.2	Annual Report: pages 285-288
Financial Inclusion & Capacity Building	FN-CB240a.1	Annual Report: pages 291-295
	FN-CB240a.2	Annual Report: pages 634-637
	FN-CB240a.3	At the end of the reporting period, there were approximately 39,000 current accounts in existence for non-banked and under-banked customers
	FN-CB240a.4	Annual Report: pages 272-273
Incorporation of Environmental, Social, and Governance Factors in Credit Analysis	FN-CB410a.1	Annual Report: pages 758-759
	FN-CB410a.2	Annual Report: pages 296-302 Report on Corporate Governance and Ownership Structures: pages 89-91 Management of ESG and climate change related risks
Business Ethics	FN-CB510a.1	During the reporting period, the Intesa Sanpaolo Group was not the recipient of sanctions regarding the protection of competition Annual Report: pages 744-745
	FN-CB510a.2	Annual Report: pages 312-313 Code of Ethics: pages 28-29
Systemic Risk Management	FN-CB550a.1	The G-SIB (Global Systemically Important Bank) scores reported were calculated internally by the Intesa Sanpaolo Group and therefore do not reflect any adjustments related to supervisory judgment; the calculation date is 31.12.2024 (latest data available): (G-SIB): Overall score: 93 basis points (G-SIB): Size score: 91 basis points (G-SIB): Interconnectedness: 143 basis points (G-SIB): Substitutability score: 29 basis points (G-SIB): Complexity score: 103 basis points (G-SIB): Cross-jurisdictional activity score: 99 basis points
	FN-CB550a.2	Annual Report: page 608
Activity Metrics	FN-CB-000.A	Annual Report: pages 107-139
	FN-CB-000.B	Annual Report: pages 107-139

Topic	SASB Code	References
Sector - Investment Banking & Brokerage		
Employee Diversity & Inclusion	FN-IB330a.1	Annual Report: pages 234-236
Incorporation of Environmental, Social, and Governance Factors in Investment Banking & Brokerage Activities	FN-IB410a.1	In the reporting period, revenues from ESG operations amounted to approximately 190 million euro
	FN-IB410a.2	Annual Report: pages 298-299
	FN-IB410a.3	Annual Report: pages 296-302 Report on Corporate Governance and Ownership Structures: pages 89-91 Management of ESG and climate change related risks
Business Ethics	FN-IB510a.1	During the reporting period, the Intesa Sanpaolo Group was not the recipient of sanctions regarding the protection of competition Annual Report: pages 744-745
	FN-IB510a.2	Annual Report: pages 312-313 Code of Ethics: pages 28-29
Professional Integrity	FN-IB510b.2	During the reporting period, the Intesa Sanpaolo Group was not involved in significant mediation and arbitration cases on the subject of professional integrity
	FN-IB510b.3	During the reporting period, the Intesa Sanpaolo Group was not involved in significant mediation and arbitration cases on the subject of professional integrity
	FN-IB510b.4	Annual Report: pages 154-156; pages 228-229; pages 303-304; pages 307-309
	FN-IB550a.1	The G-SIB (Global Systemically Important Bank) scores reported were calculated internally by the Intesa Sanpaolo Group and therefore do not reflect any adjustments related to supervisory judgment; the calculation date is 31.12.2024 (latest data available): (G-SIB): Overall score: 93 basis points (G-SIB): Size score: 91 basis points (G-SIB): Interconnectedness: 143 basis points (G-SIB): Substitutability score: 29 basis points (G-SIB): Complexity score: 103 basis points (G-SIB): Cross-jurisdictional activity score: 99 basis points
Systemic Risk Management	FN-IB550a.2	Annual Report: page 608
	FN-IB550b.1	Annual Report: pages 179-180; pages 781-782
Employee Incentives & Risk Taking	FN-IB550b.2	Annual Report: pages 179-180; pages 781-782
	FN-IB550b.3	Annual Report: pages 477-488; pages 537-343
Activity Metric	FN-IB-000.A	In the reporting period the amount of commissions relating to Investment Banking transactions amounted to approximately 146 million euro, corresponding to 328 customers

Topic	SASB Code	References
Activity Metric	FN-IB-000.B	In the reporting period, the amount of own investments stood at 262 billion euro, considering non Hold to Collect own loans and Hold to Collect investments (excluding loans to retail customers)
	FN-IB-000.C	The market making activity (Sales and Trading) on all asset classes and the liquidity provider activity of Brokerage of the IMI CIB Division met customer requests, with over 19,500 transactions, amounting to over 2.5 billion euro*

* Data source Borsa Italiana, the scope of transactions is limited to purely market making transactions.

Sector - Consumer Finance

Customer Privacy	FN-CF-220a.2	During the reporting period the Intesa Sanpaolo Group was not the recipient of significant sanctions in relation to privacy protection
Data Security	FN-CF-230a.1	Annual Report: pages 285-288
	FN-CF-230a.3	Annual Report: pages 285-288
Selling Practices	FN-CF-270a.1	Annual Report: pages 237-238; pages 361-363
	FN-CF-270a.4	During the reporting period, the Intesa Sanpaolo Group received 7 complaints (all with monetary relief) from the Consumer Financial Protection Bureau (CFPB)
	FN-CF-270a.5	In the reporting period the Intesa Sanpaolo Group had losses of approximately 51 million euros